

Annual Report 2017 / 18 Supplementary Section – Partnership Activity and Contribution to WSCP

Children’s Social Care

Contact Details of Person Completing the Report

Name	Chantel Brown
Designation	Service Manager Quality Assurance
Organisation / Agency	Wigan Council – Social Care
Period covered by the Report	1 st April 2017 – 31 st March 2018

Board Priority Areas	Activity Undertaken 2017 – 2018	Activity Ongoing
Children’s Services Core Safeguarding and Support Processes (CPP / CIN / CLA / LADO / Early Help)	Activity Undertaken 2017 – 2018	Activity Ongoing
	<ul style="list-style-type: none"> • Completion of a diagnostic covering 200 cases to understand the quality of practice. Findings of this have been communicated to all social workers and managers and actions in place. • Agreement and funding secured to implement the Signs of Safety Practice model across social care and Start Well. This will involve a transformation of the current approach to supporting families from early help through to children looked after. • Preparation work underway from November to January 2019 prior to Signs of Safety commencing. This includes a programme of training and development encompassing motivational interviewing, core skills and a number of thematic workshops. • Participation from the Senior Management Team in a Practice Week to support their understanding of front line practice and to identify areas in need of improvement and any areas of strength. • Considerable work has taken place to develop the ATOM edge of care service (based on the 	<ul style="list-style-type: none"> • Implementation of the Signs of Safety practice model during 2019/2020. This will provide a new framework for how services work alongside families and supports the Deal approach. This will involve whole system change including staff training, re-designed systems and processes and a new QA framework based on meaningful measures. • Development of Practice Standards to be launched in early 2019. • Refreshed QA audit tool to capture the child’s journey, incorporating signs of safety language and the Knowledge and Skills Statements. • Establishment of the MAST to work alongside partner agencies to support the effective early identification and support for families. • Re-designed social care service from the front door through to children in care. • Development of a Leadership Academy to support the ongoing development of social care managers. • Refreshed step across policy between social care and Start Well.

	<p>North Yorkshire No Wrong Door Model). This has included significant co-design with young people to shape the service and offer and in the recruitment of new staff. Recruitment almost complete with the service becoming operational imminently.</p> <ul style="list-style-type: none"> • Established the Mockingbird model to support Wigan foster carers. • Developed a performance framework to support consistent scrutiny and oversight of data to inform performance management and action planning. • Established placement stability clinic and edge of care panel to support children in care and to support families to edge away from care. 	
Domestic / Sexual Abuse	Activity Undertaken 2017 - 2018	Activity Ongoing
		In preparation for the JTI a series of preparation for potential Ofsted visit
CSE / Missing	Activity Undertaken 2017 - 2018	Activity Ongoing
	<p>Phoenix peer review – positive verbal feedback, awaiting final report</p> <p>Missing Audit – completed by the board</p>	Will form part of our QA framework
Transition (for vulnerable cohorts)	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • An ambitious programme of work has been established across SEND with a major work stream focusing on the transition of young people into adult services. 	

Wigan Borough Clinical Commissioning Group

Contact Details of Person Completing the Report

Name	Nichola Osborne
Designation	Assistant Director/Designated Nurse Safeguarding Children and LAC
Organisation / Agency	NHS Wigan Borough Clinical Commissioning Group (WBCCG)
Period covered by the Report	1 st April 2017 – 31 st March 2018

Safeguarding in Your Organisation

Provide bulleted information about safeguarding developments in your organisation during this period in respect of the following – what have you done, why, how and the impact of the activity. Please note the boxes expand:-

Board Priority Areas	Activity Undertaken 2017 - 2018	Activity Ongoing
Children's Services Core Safeguarding and Support Processes (CPP / CIN / CLA / LADO / Early Help)	<p>Contribution to Start Well audit activity regarding Health Visitor and School Nurse attendance at Initial Child Protection Case Conferences and Core Groups.</p> <p>Completed audits regarding GP contribution to Initial Child Protection Case Conferences with the QA Manager Wigan Council.</p> <p>Participated in Wigan Council Practice Week Activity.</p> <p>Assistant Director/Designated Nurse Safeguarding Children and LAC and Designated Doctor for Safeguarding Children took the lead in the revision of the WSCB Protocol for Injuries in Non Mobile Children which included the development of patient leaflets, birthmark flowchart for health professionals and protocol flowcharts to ensure clear pathways for all frontline staff using the protocol.</p>	<p>This audit will be repeated in 2018/19</p> <p>Assistant Director/Designated Nurse Safeguarding Children and LAC and Designated Doctor for Safeguarding Children will be conducting an audit of this protocol in 2018/19.</p>

	<p>Early help and child protection policy and training forms part of the 'GM Clinical Commissioning Groups Safeguarding Children, Young People and Adults at Risk Contractual Standards'. This framework forms part of safeguarding assurance required to be provided by NHS Providers to WBCCG as part of Quality, Safety and Safeguarding Group (QSSG) meetings and forms part of the annual validation of evidence reviewed by WBCCG Safeguarding Team.</p> <p>These core safeguarding processes are included in the standards in the WBCCG GP Safeguarding Assurance Toolkit.</p>	
Domestic / Sexual Abuse	Activity Undertaken 2017 - 2018	Activity Ongoing
	<p>Domestic Abuse was the theme of the GP Safeguarding Leads Meetings in March 2018. Steve Martlew Domestic Abuse and Sexual Violence Business Manager from Wigan Council gave a presentation which included an overview of:</p> <ul style="list-style-type: none"> • National Statistics • Wigan Statistics; • NSPCC Research and impact of domestic abuse on children; • The Wigan response to domestic abuse; • MARAC; • IDVA Service • Victim Hub; • Operation Encompass; and • Support Services. <p>Review of Wigan Council Service Specifications for Sexual Health Services along with WSCB Business Manager to ensure safeguarding children was a key consideration and that all statutory responsibilities were included.</p>	<p>Work continues to explore introduction of targeted enquiry or routine enquiry in Primary Care. Discussion have taken place with the new WBCCG Executive Lead for Safeguarding regarding the possibility of identify domestic abuse as one of the WBCCG priorities going forward in the new financial year.</p>

	<p>Deliver WSCB Sexual Abuse Multi-Agency Training</p> <p>Domestic abuse and sexual abuse forms part of the 'GM Clinical Commissioning Groups Safeguarding Children, Young People and Adults at Risk Contractual Standards'. This framework forms part of safeguarding assurance required to be provided by NHS Providers to WBCCG as part of Quality, Safety and Safeguarding Group (QSSG) meetings and forms part of the annual validation of evidence reviewed by WBCCG Safeguarding Team.</p> <p>See box below regarding Maternity Commissioner Visit.</p>	
CSE / Missing	Activity Undertaken 2017 - 2018	Activity Ongoing
	<p>Commissioning of Specialist Nurse for Child Sexual Exploitation.</p> <p>Contributed to WSCB Missing Multi-Agency Audit Activity.</p> <p>CSE forms part of the 'GM Clinical Commissioning Groups Safeguarding Children, Young People and Adults at Risk Contractual Standards'. This framework forms part of safeguarding assurance required to be provided by NHS Providers to WBCCG as part of Quality, Safety and Safeguarding Group (QSSG) meetings and forms part of the annual validation of evidence reviewed by WBCCG Safeguarding Team.</p>	Oversight of commissioned service.
Emotional Health and Wellbeing	Activity Undertaken 2017 - 2018	Activity Ongoing
	<p>As part of the Suicide in Children and Young People thematic GP Safeguarding Leads Meetings in May and June 2018 (outlined below in the 'Suicide Prevention' box of this document) the presentation delivered by CAMHS colleagues included reference to emotional health and wellbeing and early help available in the Wigan Borough.</p>	
Child Death Overview Panel	Activity Undertaken 2017 - 2018	Activity Ongoing

	<p>The WBCCG Assistant Director/Designated Nurse Safeguarding Children and LAC is a member of the Wigan, Salford and Bolton Tripartite CDOP Panel and acts as a single point of contact for all child deaths in the Wigan Borough.</p> <p>Assist WSCB in ensuring thematic lessons from child deaths are implemented in the Wigan Borough.</p>	Continued attendance at CDOP
Transition (for vulnerable cohorts)	Activity Undertaken 2017 - 2018	Activity Ongoing
	Work undertaken regarding arrangements for Looked After Children who have SEND in conjunction with the Children I Care Specialist Nursing Team. This positive work was highlighted in the recent SEND Inspection report.	
Neglect	Activity Undertaken 2017 - 2018	Activity Ongoing
	The WBCCG Assistant Director/Designated Nurse Safeguarding Children and LAC contributed significantly to the development of the WSCB Neglect Strategy and presented this at WSCB Annual Conference and WSCB Locality Based Briefings.	Work continues with key partners to complete the action plan and ensure the Neglect Strategy is fully implemented and outcomes are successfully achieved. This includes revising the existing Graded Care Profile Training in order to implement neglect training which is trauma informed and includes ACEs.
Information Sharing	Activity Undertaken 2017 - 2018	Activity Ongoing
	<p>Contributed to the content of the WSCB Locality Briefings to ensure key safeguarding messages were disseminated to frontline professionals.</p> <p>Information Sharing processes and policy forms part of the 'GM Clinical Commissioning Groups Safeguarding Children, Young People and Adults at Risk Contractual Standards'. This framework forms part of safeguarding assurance required to be provided by NHS Providers to WBCCG as part of Quality, Safety and Safeguarding Group (QSSG) meetings and forms part of the annual validation of evidence reviewed by WBCCG Safeguarding Team.</p>	

	Information Sharing forms a key part of the WBCCG GP Safeguarding Assurance Toolkit.	
Community Awareness and Involvement in Safeguarding	Activity Undertaken 2017 - 2018	Activity Ongoing
	WBCCG Communications Team has ensured all key safeguarding messages have been shared on the Organisation's social media platforms and disseminated to WBCCG staff and GP Practices where appropriate.	Plan to support the WSCB/WSAB #TogetherAgainstAbuse safeguarding campaign in 2018/19.
Suicide Prevention	Activity Undertaken 2017 - 2018	Activity Ongoing
	<p>Suicide in Children and Young People was the theme of the GP Safeguarding Leads Meetings in May and June 2017. The agenda of the meetings included:</p> <ul style="list-style-type: none"> • Local Case Review (AJT) was presented along with lessons learned and 7 minute briefing; • The report 'Suicide by children and young people in England 2016' was presented which outlined the ten common themes in suicide by children and young people. • Total Rethink 'My Hidden Mind' YouTube video • A presentation was also delivered by CAMHS colleagues who gave an overview of the service, appropriate referral and early help available in the Wigan Borough. <p>See information in box below regarding joint working in relation to CAMHS Commissioner Visits.</p>	
Modern Day Slavery / Human Trafficking	Activity Undertaken 2017 - 2018	Activity Ongoing
	<p>See submission by Reuben Furlong – Papers have been submitted to WBCCG Clinical Governance Committee in relation to these thematic areas of safeguarding.</p> <p>Modern Day Slavery and Human Trafficking are referenced as part of the Greater Manchester Contractual Standards for Safeguarding Children and</p>	These topics have been previously presented to our GP Safeguarding Leads Meeting. Plan to explore County Lines in 2018/19 as a thematic area at this forum.

	Adults at Risk. This framework forms part of safeguarding assurance required to be provided by NHS Providers to WBCCG as part of Quality, Safety and Safeguarding Group (QSSG) meetings and forms part of the annual validation of evidence reviewed by WBCCG Safeguarding Team.	
Female Genital Mutilation	Activity Undertaken 2017 - 2018	Activity Ongoing
	FGM policy and training forms part of the 'GM Clinical Commissioning Groups Safeguarding Children, Young People and Adults at Risk Contractual Standards'. This framework forms part of safeguarding assurance required to be provided by NHS Providers to WBCCG as part of Quality, Safety and Safeguarding Group (QSSG) meetings and forms part of the annual validation of evidence reviewed by WBCCG Safeguarding Team. FGM is also one of the standards in the WBCCG GP Safeguarding Assurance Toolkit.	
Young People in the Criminal Justice System	Activity Undertaken 2017 - 2018	Activity Ongoing
	Supervision and oversight of Named Nurse Looked After Children regarding Wigan Children in the Criminal Justice System.	
Substance Misuse	Activity Undertaken 2017 - 2018	Activity Ongoing
	See box below regarding Maternity Commissioner Visit.	
Bullying	Activity Undertaken 2017 - 2018	Activity Ongoing
Young Carers	Activity Undertaken 2017 - 2018	Activity Ongoing
		Plan to explore GP Primary Care Standards and references to carers and young carers. Work planned in relation to GPs coding carers to enable identification of the numbers of carers identified by GP practices.

Additional information on case examples which show organisations response to Board Priority Areas.

Area:

WBCCG Commissioner Visits

Maternity Services (January 2018)

WBCCG Commissioner Visit to Maternity included a record audit undertaken by the Assistant Director Safeguarding Children and LAC which looked at key themes arising from recent Serious Case Reviews and Domestic Homicide Reviews in Wigan.

Key themes of the audit included:

- Recording of family composition;
- Predictive factors for antenatal depression;
- Assessment of social circumstance;
- 'Toxic Trio' – Domestic abuse, mental health and substance misuse;
- Assessment of needs and consideration of 'Early Help';
- Safeguarding supervision.

CAMHS (March, June & November 2017)

WBCCG conducted three unannounced commissioner visit to CAMHS along with partners from Wigan Council and the WSCB. The Commissioner Visit included:

- Staff Interviews
- Interviews with Children, young people and their parents/carers;
- Case file audit of all children and young people attending an appointment during the visit.

This collaborative approach was highlighted by GMHSCP Serious Incident Review Panel as good practice and WBCCG were asked to present an overview of the learning at the GM Quality & Safety Collaborative.

Greater Manchester Police

Contact Details of Person Completing the Report

Name	Stephen Keeley
Designation	Superintendent
Organisation / Agency	GMP
Period covered by the Report	1 st April 2017 – 31 st March 2018

Safeguarding in Your Organisation

Provide bulleted information about safeguarding developments in your organisation during this period in respect of the following – what have you done, why, how and the impact of the activity. Please note the boxes expand:-

Board Priority Areas	Activity Undertaken 2017 - 2018	Activity Ongoing
Children's Services Core Safeguarding and Support Processes (CPP / CIN / CLA / LADO / Early Help)	<p>GMP have worked to make all staff aware of the priority of safeguarding across all areas including vulnerable adults, safeguarding children, and children at risk from organised crime or threat to life issues, domestic abuse, CSE, neglect and exploitation issues. This has manifested itself in the areas that are covered below. The police at Wigan have first rate partnership working arrangement that are often co located to share information and intelligence, recognise risk at the earliest opportunity and undertake early intervention with an emphasis on getting to the root cause and prevent problems either presenting or reoccurring at the point of crises. GMP continues to work hard at ensuring that this understanding and culture is understood by all staff and widened from a specialist pool of resources.</p>	<p>The development of the Wigan MASH continues located within Wigan police station as is the co-located CSE team with the Organised Crime Team also working closely with key workers around issues of children at risk. The SDF infrastructure is now firmly in place taking a place based approach to local issues with a strong emphasis on Safeguarding and in which the police play an active part. GMP is also undertaking an initiative named the ISR (Investigating and Safeguarding Review) whereby the Public Protection Unit (PPU) becomes part of the CID and all the combined detectives become multi skilled across all areas of Investigation and public protection / safeguarding. This is predicated on the notion that expertise in these areas needs to be a 24/7 function every detective able to deal with all areas of serious and complex crime and safeguarding. This is accompanied by the acknowledgment that Uniformed officers also have to develop in these areas as there is a decreasing capacity in the police service accompanied by less appetite for silo based working and the handing off of work between units with the associated delays.</p>

		This does bring risks but there is a comprehensive mapping and training exercise ongoing to maximise the benefit that this approach could deliver.
Domestic / Sexual Abuse	Activity Undertaken 2017 - 2018	Activity Ongoing
	Domestic abuse and the impact on children and their development remains a priority. Very close and co-locate partnership working remains in place via the MASH, Victim's Hub incorporating the previous STRIVE function, weekly MARAC, daily management and risk meetings, and operation Encompass in particular looking at the impact of DA on children and working with schools to identify any impact.	Work with the Victims Hub including a GMP employed Victim's Service Coordinator continues to grow and expand. Police are taking a positive approach to offender management whilst being victim focused and continuing to increase the use of the Domestic Violence Protection Order to support both victims and perpetrators to find solutions and prevent reoccurrence.
CSE / Missing	Activity Undertaken 2017 - 2018	Activity Ongoing
	The CSE team continue to work in close partnership and are co-located. A number of investigations and prosecutions have taken place and this continues to be a priority with Police governance within the local TCG but also a partnership Governance structure via the CSE sub group. MFH also features within this strand with An embedded children's MFH team comprising of GMP SPOC, Children's Society representative and a member from Early Help.	The aforementioned activity undertaken is continuing but the growth areas are investigations into online grooming and the clear link to CSE and wider conversations about exploitation as a theme including the criminal exploitation of children. Work this year will address how the skills and learning that have developed from the CSE approach can be used to address this wider exploitation theme. As the police service we have increasing confidence in our ability to pursue and prosecute offenders but need to work further, in collaboration with partners, on the prevention and education aspect.
Emotional Health and Wellbeing	Activity Undertaken 2017 - 2018	Activity Ongoing
	Operation Encompass, which is the dissemination of information in a timely manner to Education establishments regarding children affected by Domestic Abuse continues to be a significant catalyst for enabling emotional health and wellbeing for those children. From initially only including primary, secondary and colleges, this has now been extended to Local Authority early years establishments.	Operation Encompass is continuing, and other threats from within the home that impact on children's wellbeing and result in police attendance are now being scoped and evaluated for inclusion in the 'Encompass' work stream model
Child Death Overview Panel	Activity Undertaken 2017 - 2018	Activity Ongoing
	The Child Death Overview Panel continues on a quarterly basis with police representation from a senior detective	

	and any learning also being shared by the CDOP chair at the Safeguarding Board. The main difference when investigating the death of a child, as opposed to an adult, is that all are carried out jointly, to varying degrees, with multi-agency partners.	
Transition (for vulnerable cohorts)	Activity Undertaken 2017 - 2018	Activity Ongoing
	Whilst recognising transition as a period of instability within a person's life, the overall need of each individual whether child, young person or adult is dealt with on a case by case basis based on need and legislative framework.	ongoing
Neglect	Activity Undertaken 2017 - 2018	Activity Ongoing
	Activity around neglect is a mainstream activity of the Public Protection Unit to address the criminal aspect of this and to work with partners around safeguarding and child safety.	Activity around neglect is a mainstream activity of the Public Protection Unit to address the criminal aspect of this and to work with partners around safeguarding and child safety.
Information Sharing	Activity Undertaken 2017 - 2018	Activity Ongoing
	Information is shared regularly within the remit of MOPI, DPA and under common law in the interests of Safeguarding and protection. This is done both by means of information sharing agreements and also during the co-located work within the MASH, CSE team and SDF	
Community Awareness and Involvement in Safeguarding	Activity Undertaken 2017 - 2018	Activity Ongoing
	Wigan GMP have been heavily involved in community events across the Borough to raise community awareness and involvement, particular examples include participatory budgeting event in Marsh Green resulting a £20K investment in youth projects for the benefit of the Community. The money being cash seized through proceeds of crime. Other examples include: Have your Say events, development of the Independent Advisory Group and months of action at Beech Hill ad Leigh.	All activity is ongoing and recurring
Suicide Prevention	Activity Undertaken 2017 - 2018	Activity Ongoing
	Suicide by any family member has a profound impact on children within that family. There is statistically a higher	The support of a keyworker in the execution of police warrants is a continuing practice and is being extended to other areas

	<p>chance of suicide by an adult allegedly involved in sharing abusive images of children. As a consequence all police activity to target perpetrators of this type of offence are undertaken at Wigan in partnership with a MASH keyworker, whose sole role is to support the wellbeing requirements of the whole family in order to prevent suicide.</p>	<p>where the consequences of police activity have a significant impact on families and children.</p>
Modern Day Slavery / Human Trafficking	Activity Undertaken 2017 - 2018	Activity Ongoing
	<p>Considerable work has been undertaken to promote 'County Lines' which is a national issue involving the use of mobile phone lines by groups to extend their drug dealing business into new locations outside of their home areas. This issue affects the majority of forces and has featured in Wigan. A county line describes a situation where an individual, or more frequently a group, establishes and operates a telephone number in an area outside of their normal locality in order to sell drugs directly to users at street level. This generally involves a group expanding their operations by crossing one or more police force boundaries to more rural areas, setting up a secure base and using runners to conduct day to day dealing.</p> <p>This almost always involves exploitation of vulnerable persons; this can involve both children and adults who require safeguarding. They force assistance by using violence or exploiting an addiction to drugs. Similarly, the exploitation of young people is a common factor, with groups often recruiting children to work as runners.</p>	<p>Work is ongoing across the partnership to review and develop the most appropriate multi-agency approach in Wigan to children who are exploited</p>
Female Genital Mutilation	Activity Undertaken 2017 - 2018	Activity Ongoing
	<p>FGM is usually only identified through medical intervention such as midwifery. Wigan GMP are represented at the GM FGM Forum which highlights good practice, training, awareness raising and improved Criminal Justice outcomes, all of which is replicated across our Borough through partnership working.</p>	<p>Continued representation at Regional Forum</p>

Young People in the Criminal Justice System	Activity Undertaken 2017 - 2018	Activity Ongoing
	Wigan GMP are represented at the YOT Management Board, with dedicated police resourcing integrated in with Targeted Services	Ongoing
Substance Misuse	Activity Undertaken 2017 - 2018	Activity Ongoing
	Substance misuse amongst Children and young people is a growing concern, dealt with by policing in partnership, with emphasis on recovery rather than criminal justice outcomes	Ongoing daily business
Bullying	Activity Undertaken 2017 - 2018	Activity Ongoing
	Unless directly related to the criminal justice system such as Hate crime Wigan GMP play a significant role in supporting Educational and Children's Services on this wider agenda and make all necessary referrals and information exchange appropriate and proportionate to the situation.	Ongoing daily business
Young Carers	Activity Undertaken 2017 - 2018	Activity Ongoing
	Unless directly related to the criminal justice system such as neglect, Wigan GMP play a significant role in supporting Educational and Children's Services on this wider agenda and make all necessary referrals and information exchange appropriate and proportionate to the situation.	Ongoing daily business

Education Services

Contact Details of Person Completing the Report

Name	Charmaine Tarring
Designation	Team Manager – Education Support
Organisation / Agency	Education
Period covered by the Report	1 st April 2017 – 31 st March 2018

Safeguarding in Your Organisation

Provide bulleted information about safeguarding developments in your organisation during this period in respect of the following – what have you done, why, how and the impact of the activity. Please note the boxes expand:-

Board Priority Areas	Activity Undertaken 2017 - 2018	Activity Ongoing
Children’s Services Core Safeguarding and Support Processes (CPP / CIN / CLA / LADO / Early Help)		
<p>The virtual school team work to support the education of all children in care to Wigan Council. The team monitor support and challenge educational outcomes for this vulnerable group.</p> <p>Attendance service delivery of Early Help</p>	<p>The virtual school monitor the attainment, attendance, achievement and progress of all CLA. In doing this they</p> <ul style="list-style-type: none"> challenge and support the perceptions of education and training providers challenge and support care providers Provide and attend regular training updates for VST regular training updates on statutory duties for CLA with school staff 	<p>As 2017-18</p> <p>Education Safeguarding lead attends LADO meetings to disseminate learning to schools as appropriate</p> <p>Attendance Service deliver Early Help Action plans through case work and triage Early Help cases in relation to attendance through the Early Help Hub</p>

Domestic / Sexual Abuse	Activity Undertaken 2017 - 2018	Activity Ongoing
Training and reading materials	Training and awareness materials disseminated to all team members to raise awareness in schools	As 2017-18
CSE / Missing	Activity Undertaken 2017 - 2018	Activity Ongoing
<p>Education represented on CSE and missing & CME groups</p> <p>SOT and Inclusion</p> <p>Attendance Service</p>	<p>Attendance at CSE and Missing meetings to discuss education impact for children and young people</p> <p>Monitor and track requests for transfer of schools for mid-year admissions (co-ordinated by the local authority) Track admission of pupils to school where a place has been allocated for reception intake, year 7 intake and Year 10</p> <p>Education representation at Monthly Missing from Home Governance meeting</p> <p>Review of Children Missing Education Checklist Review and implementation of the process of School Attendance Orders for Children Missing Education</p> <p>Alongside the Ethnic Minority Achievement Service reviewed process in relation Gypsy Roma Traveller young people who remain 'unseen' due to Travelling and consideration of when this becomes a safeguarding concern</p> <p>Contributed to the Serious Case review in relation to Child L and the recommendations in relation to 'unseen' children and young people</p>	<p>Representatives continue to attend and update information regarding Education ensuring issues are addressed by multiple professional groups in a coordinated way. i.e. contacting social workers, health staff or family members if action is required.</p> <p>Liaising with schools to check all pupils accounted for on registers Checks with other local authorities where children have been allocated a place cross border</p> <p>Following the Serious Case review in to Child L (a home educated child) review of practice in this area and building relationships with the community – focusing on community participation and the building of social contracts to aid transparency in relation to the level of contact families will</p>

		<p>have with the organisation particularly for those that are otherwise 'unseen'</p> <p>Chairing of CME multi agency meeting 6 weekly</p> <p>Referrals to Early Help Hub/ EMAS for children who are CME</p> <p>CME off roll checks completed for children who have been taken off roll with no base or destination – follow up checks with school taken and if appropriate referred to Startwell</p>
Emotional Health and Wellbeing	Activity Undertaken 2017 - 2018	Activity Ongoing
<p>VST Addressing wellbeing for all staff and students</p> <p>Education Psychology Service and Targeted Education Support Service</p>	<p>All staff within VST attended training re mental health and wellbeing 2 x wellbeing champions in team. VST ran resilience project with year 7 students to address strategies to meet need in high school</p> <p>Emotionally Friendly Schools EPS/TESS Liaison with CAMHS link TESS training for school staff e.g Nurture</p>	<p>Link from VST to Thrive addressing early intervention for CLA VST to run extended version of mental health/resilience project commissioned with EP service.</p>
Child Death Overview Panel	Activity Undertaken 2017 - 2018	Activity Ongoing
Training and reading materials	Training and awareness materials disseminated to all team members to raise awareness in schools	As 2017-18
Transition (for vulnerable cohorts)	Activity Undertaken 2017 - 2018	Activity Ongoing
VST Transition from primary to secondary for CLA	<ul style="list-style-type: none"> VST ran resilience project with year 6- 7 students to address strategies to meet need in high school through transition. Assessments of need for all Y6 CLA prior to moving to secondary Assessment of need for all Nursery CLA transitioning to school Identifying need for all year 11 students transitioning to EET. 	VST to run extended version of mental health/resilience project commissioned with EP service. This will analyse data from 3 years interventions and assessments and look for patterns that can be addressed through early intervention resources.

Targeted Education Support Service	TESS pupil passport for Y6-7 TESS supporting early years' team. TESS support for Virtual School and Foster Carers	
Neglect	Activity Undertaken 2017 - 2018	Activity Ongoing
Training and reading materials	Training and awareness materials disseminated to all team members to raise awareness in schools	As 2017-18
Information Sharing	Activity Undertaken 2017 - 2018	Activity Ongoing
Education services share information regarding children and young people as appropriate in line with GDPR. VST Information is shared through formal settings at statutory care planning, PEP and CLA reviews but also with relevant professionals to address need as it arises.	All CLA have a link VST support worker. This could be via direct work or coordinated link with the education provider.	As 2017-18
Community Awareness and Involvement in Safeguarding	Activity Undertaken 2017 - 2018	Activity Ongoing
Training and reading materials Attendance Service	Training and awareness materials disseminated to all team members to raise awareness ion schools	As 2017-18 Working with the Home Education Community to develop better relationships and understand LA responsibility to safeguard all children
Suicide Prevention	Activity Undertaken 2017 - 2018	Activity Ongoing
Training and reading materials	Training and awareness materials disseminated to all team members to raise awareness ion schools	As 2017-18
Modern Day Slavery / Human Trafficking	Activity Undertaken 2017 - 2018	Activity Ongoing
Training and reading materials	Training and awareness materials disseminated to all team members to raise awareness ion schools	As 2017-18
Female Genital Mutilation	Activity Undertaken 2017 - 2018	Activity Ongoing
Training and reading materials	Training and awareness materials disseminated to all team members to raise awareness ion schools	As 2017-18

Young People in the Criminal Justice System	Activity Undertaken 2017 - 2018	Activity Ongoing
Close work with aspiring futures team addressing need for children and young people accessing support	Links from Education working closely with former YOT workers when children and young people are at risk	As 2017 - 18
Substance Misuse	Activity Undertaken 2017 - 2018	Activity Ongoing
Training and reading materials	<p>Training and awareness materials disseminated to all team members to raise awareness ion schools</p> <p>Addaction attendance at SENCO conference.</p>	As 2017 - 18
Bullying	Activity Undertaken 2017 - 2018	Activity Ongoing
Training and reading materials	<p>Training and awareness materials disseminated to all team members to raise awareness ion schools</p> <p>TESS staff refreshed in Restorative Solutions September 2018</p> <p>Restorative Solutions in Schools workshop at SENCO conference</p> <p>TESS provided updated support for Preventing and Tackling Bullying Policy document for schools</p> <p>TESS continue to support schools with strategies to support a restorative culture in schools.</p>	As 2017 - 18
Young Carers	Activity Undertaken 2017 - 2018	Activity Ongoing
Training and reading materials	Training and reading materials	As 2017 - 18

Bridgewater NHS Community Trust

Contact Details of Person Completing the Report

Name	Lynda Cunniffe
Designation	Named Nurse Safeguarding Children and Children in Care
Organisation / Agency	Bridgewater Community Healthcare NHS Foundation Trust.
Email	lynda.cunniffe@bridgewater.nhs.uk
Telephone	01942 481161
Period covered by the Report	1 st April 2017 – 31 st March 2018

Safeguarding in Your Organisation

Provide bulleted information about safeguarding developments in your organisation during this period in respect of the following – what have you done, why, how and the impact of the activity. Please note the boxes expand:-

Board Priority Areas	Activity Undertaken 2017 - 2018	Activity Ongoing
Children's Services Core Safeguarding and Support Processes (CPP / CIN / CLA / LADO / Early Help)	Activity Undertaken 2017 - 2018	Activity Ongoing
Bridgewater staff continue to provide all statutory Child Protection Services.	Bridgewater has contributed to Eight Serious Case Reviews in respect of children in the Wigan borough. A variety of themes and recommendations are emerging and the Safeguarding Team are working with partners to develop action plans and embed learning.	The Safeguarding Children Team/Clinical Managers and Individual Practitioners continue to: <ul style="list-style-type: none"> • Contribute to Serious Case Reviews • Develop action Plans and embed learning into practice This is undertaken with the aim of reducing risk and improving outcomes for Children, young people and their families.
Domestic / Sexual Abuse	Activity Undertaken 2017 - 2018	Activity Ongoing
Bridgewater Safeguarding Children Team have continued to support the Multi-agency Risk Assessment Conference (MARAC) and Integrated Safeguarding and Public Protection (ISAPP) process. The frequency of meetings had previously made attendance to all difficult.	The Safeguarding Team have shared health information for each child and family discussed at MARAC/ISAPP. A Safeguarding Nurse attends the meetings held 3 times per week as required. The Safeguarding Children Team are the single point of contact for referrals into MARAC. Domestic Abuse Screening (Routine Enquiry) is offered at each core contact by Health Visitors and Family Nurses. It	<ul style="list-style-type: none"> • As these meetings are now once a week we are able to prioritise attendance at each meeting. This will mean we can be more actively involved in the process, engaging Bridgewater staff in supporting children and families. We are also able to share information in a timely way and contribute to risk assessments.

	is now also completed during Children in Care Review Health assessments from the age of 13 years.	
CSE / Missing	Activity Undertaken 2017 - 2018	Activity Ongoing
Bridgewater Safeguarding Children Team has a Specialist Safeguarding Nurse for Child Sexual Exploitation (CSE). This Nurse is primarily a member of the multi-agency CSE team based at the Police Station.	This post was vacant from January 2018 until May 2018, but has now been recruited to.	<p>The new Specialist CSE Nurse is in post and is actively contributing to the CSE Team. This is by:</p> <ul style="list-style-type: none"> • sharing health information and communication with a multiple health providers • being a source of specialist health expertise, particularly in relation to sexual health • undertaking direct work according to identified need with high risk victims of CSE <p>All 'missing' episodes are shared with the 0-19's service in Bridgewater, this means we have a full picture/chronology and allows support to be offered as required.</p>
Emotional Health and Wellbeing	Activity Undertaken 2017 - 2018	Activity Ongoing
The Trust promotes key messages relating to mental health and wellbeing and supports children, carers and their families who are vulnerable to poor mental health.	<ul style="list-style-type: none"> • Health Visitors in the Trust are trained to undertake 'New Born Observations', the primary goal is to promote an understanding of baby behaviour and development and to foster strong infant-parent relationships. • The Healthy Child Programme focuses on a universal preventative service; there is a focus on promoting emotional wellbeing in families, delivered by Health Visitors and Family Nurses. • Training has been completed by Health Visitors in relation to mental health in children. • Family Nurses undertake an intensive 12 month training package in relation to improving emotional health and wellbeing. They also monthly supervision/teaching sessions with a psychologist. 	This activity continues and will be embedded as part of the 'Startwell' Redesign Programme.

	<ul style="list-style-type: none"> • Health Visitors and Family Nurses use screening tools to consider and recognise mental health in parents including post-natal depression. • School Nurses provide 'drop-ins' in schools and children are able to discuss emotional and mental health issues. • Staff are aware of how to make referrals to specialist services, including Child and Adolescent Mental Health Services (CAMHS). • The Children in Care Team provide training to Foster Carers and Residential Care Staff in relation to emotional and mental health issues. • Children in Care receive an annual health assessment which includes completion of Strengths and difficulties Questionnaire with appropriate interventions and referrals as required. • Family Nurse Partnership (FNP) uses a self-efficacy approach to promote optimum mental health. 	
Child Death Overview Panel	Activity Undertaken 2017 - 2018	Activity Ongoing
<p>The Safeguarding Children Team are the single point of contact within the organisation for contribution to the Child Death Overview Panel (CDOP)</p>	<p>All Child deaths are reported to the safeguarding Team.</p>	<p>For each child death</p> <ul style="list-style-type: none"> • is reported on Ulysses (Incident Reporting System) • has a Form B completed and submitted to CDOP • The Safeguarding Children Team undertakes a 'rapid review' of the child's records to identify any practice/health or safeguarding concerns • The Safeguarding Children Team attend Multi-Agency Rapid Response Meetings as required • The Practitioners involved are supported and offer support to the family as required

Transition (for vulnerable cohorts)	Activity Undertaken 2017 - 2018	Activity Ongoing
The Children in Care Nursing Team support children and young people in care as they approach transition.	During Review Health Assessments as Children in Care approach transition, the Specialist Nurses work with these young people to develop a better understanding of their own health. The young people and their GP's receive a summary of their health prior to leaving care.	Work is ongoing linked to the Corporate Parenting Board which is looking at extending the offer to Care Leavers.
Neglect	Activity Undertaken 2017 - 2018	Activity Ongoing
Practitioners in the organisation are able to recognise neglect, understand its impact and support children and families dependant on need.	The Safeguarding Children Team have contributed to development of the new local Neglect Strategy. Neglect is included in our Level 3 Safeguarding Children Training and all staff have access to safeguarding supervision. This supports staff in working with cases where neglect is a factor including completion of Graded Care Profiles and support through the Early Help Process or referrals to Children's Social Care if required.	Multi-Agency Neglect Training is currently being developed and when available will be promoted with staff in the organisation.
Information Sharing	Activity Undertaken 2017 - 2018	Activity Ongoing
Information sharing within the organisation is a priority and information is shared in the interest of improving care and keeping children safe.	Child Protection information Sharing System (CPIS) was introduced at the Walk in Centre over 12 months ago and has since been introduced at the Out of Hours GP's.	<ul style="list-style-type: none"> The Safeguarding Children Team is currently looking at developing a process of sharing information with GP's when children are assessed as being at High Risk of CSE. All children who are subject to Child Protection or Child in Need Plans, Looked After Children or High Risk CSE have flags on their electronic patient record.
Community Awareness and Involvement in Safeguarding	Activity Undertaken 2017 - 2018	Activity Ongoing
No specific new developments		
Suicide Prevention	Activity Undertaken 2017 - 2018	Activity Ongoing
No specific new developments		
Modern Day Slavery / Human Trafficking	Activity Undertaken 2017 - 2018	Activity Ongoing

No specific new developments – is included in Level 3 Safeguarding Children training		
Female Genital Mutilation	Activity Undertaken 2017 - 2018	Activity Ongoing
No specific new developments – is included in Level 3 Safeguarding Children training.	A new guideline has been developed to support staff if they have concerns regarding Female Genital Mutilation.	
Young People in the Criminal Justice System	Activity Undertaken 2017 - 2018	Activity Ongoing
There is a school Nurse who works as part of the Youth Offending Team.	This School Nurse also works jointly with the Children in Care Nursing Team when children in care are also involved with the Criminal Justice System.	As identified.
Substance Misuse	Activity Undertaken 2017 - 2018	Activity Ongoing
Screening Tools in relation to substance misuse are used as part of health assessments for children aged 11 years and over	These screening tools are used by School Nurses and Children in Care Nurses	As identified.
Bullying	Activity Undertaken 2017 - 2018	Activity Ongoing
'Healthy Relationships', including bullying are discussed at Health Assessments undertaken by the School Nursing and Children in Care Nursing Teams.	No specific new developments	
Young Carers	Activity Undertaken 2017 - 2018	Activity Ongoing
A representative from Bridgewater attends the Young Carers Focus Group.	No specific new developments.	

	<ul style="list-style-type: none"> Start well representative has started to attend the monthly missing meetings to link in with opportunities for early intervention and prevention and open cases. 	
Emotional Health and Wellbeing	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> Eight members of staff across Start Well have started the IAPT course. This will enable them to support children and young people around their emotional health and well-being. There will be a trained practitioner, from Start Well, in each SDF. Implemented the GP referral scheme in LIGA North. GP's complete a 5 minute referral into Start Well if they have low level concerns about a child/young person's emotional health and well-being. The Early Help Hub then make contact with the child/young person or parent and triage to identify the most appropriate response for the child/young person. Sensorial form part of the offer. 	<ul style="list-style-type: none"> Training concludes in November 2018. Staff are already supporting a case load of children and young people who have mental health issues. Staff who have been trained will be a positive resource in the SDF and can share their knowledge with partner agencies, as well as their colleagues in the Start Well teams. Plan to roll across to all SDF's throughout 18/19.
Child Death Overview Panel	Activity Undertaken 2017 - 2018	Activity Ongoing
Transition (for vulnerable cohorts)	Activity Undertaken 2017 - 2018	Activity Ongoing
Neglect	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> New staff in service accessed the Graded Care Profile training. 	<ul style="list-style-type: none"> Plan to audit the use of the tool across the service this coming year to identify whether the approach is impacting on children's outcomes.
Information Sharing	Activity Undertaken 2017 - 2018	Activity Ongoing
In line with the requirements of GDPR & the 2018 Data Protection Act, we have refreshed our key operational documents /policies on consent and information sharing and improved practitioner training and awareness.	<ul style="list-style-type: none"> Early Help & Children's Duty Team use the same revised consent form and Privacy Notice. The EH module has been updated to incorporate GDPR compliant consent for all families including those that meet the criteria for Confident Families. SW family centres registration form refreshed. 	<ul style="list-style-type: none"> Review of staff user access / permission rights to sensitive information (privacy by design). Improved Data cleansing activity- 'stop the clock' sessions, staff updating families contact details. Staff awareness and training, implementation of 'Think, Check, Share' campaign.

	<ul style="list-style-type: none"> Data Privacy Impact Assessments undertaken on all case work systems LCS, EHM etc. 	<ul style="list-style-type: none"> Dissemination of lessons learned from breaches & review of processes. Decommissioning of MCA system for SW centres.
Community Awareness and Involvement in Safeguarding	Activity Undertaken 2017 - 2018	Activity Ongoing
		<ul style="list-style-type: none"> Hate crime training being delivered to start well staff during September 2018.
Suicide Prevention	Activity Undertaken 2017 - 2018	Activity Ongoing
		<ul style="list-style-type: none"> Service manager attended suicide workshop in September 2018. Awareness training courses and accredited two day training will be arranged through papyrus in October.
Modern Day Slavery / Human Trafficking	Activity Undertaken 2017 - 2018	Activity Ongoing
		<p>Sessions arranged with GM Police on County Lines which included information on human trafficking and modern slavery.</p> <p>Training being delivered across start well locality teams and start well family centres during September 2018</p>
Substance Misuse	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> Staff across start well have received substance misuse awareness from Addaction. County Lines Training being delivered across Start Well during September 	<p>New staff can access substance misuse training as and when required. County lines training being delivered.</p>

North West Boroughs Partnership Mental Health Trust

Contact Details of Person Completing the Report

Name	Karen Dobson & Kevin Redmond
Designation	Named Nurse / Advanced Practitioner Safeguarding Children
Organisation / Agency	North West Boroughs Healthcare (NWBH) NHS Foundation Trust
Period covered by the Report	1 st April 2017 – 31 st March 2018

Safeguarding in Your Organisation

Provide bulleted information about safeguarding developments in your organisation during this period in respect of the following – what have you done, why, how and the impact of the activity. Please note the boxes expand:-

Board Priority Areas	Activity Undertaken 2017 - 2018	Activity Ongoing
Children’s Services Core Safeguarding and Support Processes (CPP / CIN / CLA / LADO / Early Help)	Activity Undertaken 2017 - 2018	Activity Ongoing
Think Family & Early Help Training Package developed- bespoke package for mental health practitioners which reinforces the Trust approach that mental ill-health does not impact people in isolation but rather the whole family system. The training package is underpinned by the notion of Early Help and includes scenario based activities for staff to recognise situations where a Think-Family and Early Help approach can be implemented to support children & families and prevent escalation of small issues into greater concerns.	<p>All teams within NWBH Mental Health Services have an allocated Safeguarding Children Champion. As part of the development of these champions, specialist trainings are provided 4 times per year to update their knowledge and skills and to ensure that key messages and agendas are reinforced within the day-to-day practice of staff. Promotion of Early Help within teams is a key function of champions who have received the Think-Family & Early Help Training.</p> <p>Early Help Services are promoted across the Trust through a communications campaign that has included patient-facing posters and literature. In addition the Trust also has supportive resources for staff including guidance posters/flowcharts and a practical guidance document to help staff fully appreciate their/the trusts role in promoting Early help Services.</p>	Early Help as both an approach and a process/service continues to be promoted and reinforced across the Trust through planned and ad-hoc supervision with all staff contacting the Trust Safeguarding Children Team.

<p>The Trust has a robust policy and procedure in regards to Managing Allegations about adults who work with children. Staff are supported to utilise this policy and procedure in all incidents of allegations about staff. This process includes agreed actions that direct liaison between the Trust Safeguarding Children (SGC) Team and LADO is maintained for all allegations. The Trust SGC Team will oversee all LADO referrals to provide assurance that the correct process is followed and all appropriate arrangements are in place to ensure the safety and wellbeing of children when allegations about staff have been made.</p> <p>CPC notifications are processed by the safeguarding team and staff are supported in writing reports and attending conference. This is covered in Level 3 training.</p>	<p>The Trust maintains a centralised record of all cases where allegations about staff have been made. These incidents are reportable to the board through bimonthly assurances processes between NWBH and Wigan LSCB/CCG.</p> <p>Service Evaluation of CPC reports undertaken. Report available on request</p>	<p>The Trust has recently recognised the impact of changes to the Working Together (2018) regulations which has given rise to some changes/ambiguity of the existing LADO remits/processes.</p> <p>The Trust is proactive in liaising with Wigan LADO to request a briefing session where the implications of WTG (2018) can be explored and the Trust can be clear on any needed changes to approach/practice and policy in line with the development of this statutory guidance.</p> <p>Audit to be repeated but with a Borough specific report.</p>
<p>Domestic / Sexual Abuse</p>	<p>Activity Undertaken 2017 - 2018</p>	<p>Activity Ongoing</p>
<p>Sexual Abuse, signs and symptoms and appropriate responses are explored in all levels of safeguarding children training across the Trust.</p> <p>Where there are specific points of learning relating to sexual abuse, staff are provided with the forum and opportunities to explore learning for their own practice.</p>	<p>Themed briefings/group supervision session have been completed with Wigan CAMHS Services to explore the lessons learned from local serious case reviews- Namely the learning from SCR F&G around disclosures of sexual abuse, retraction and sexual abuse accommodation syndrome.</p> <p>L3 Core and Specialist training has been rolled out to Wigan staff over the year. There has also been targeted</p>	<p>In September 2018, Safeguarding Children Champions were provided with a bespoke training session which focuses on sexual behaviours in children and introduced the Brook Sexually Harmful Traffic Light Tool as a standardised tool for use across the Trust. This event was well attended and champions across the workforce will cascade and reinforce this learning within their own clinical areas. This training and awareness raising is complimented by further specialist training to be delivered across the whole Trust in December 2018.</p> <p>In December 2018, the Trust will provide a specialist learning event around Harmful Sexual Behaviour in Children. This has been developed, organised and promoted by the Trust Safeguarding Children Team and features guest speaker with</p>

<p>Domestic abuse is the theme threaded through the Level 3 face to face Core and Specialist training delivered to Wigan staff.</p>	<p>Domestic Abuse Training for teams across the Borough focusing on Asking the Question and the assessment and referral tools and pathways. Attendance at DA Steering Group.</p>	<p>national recognition for leadership in the field of Sexually Harmful Behaviour.</p> <p>Training focusing on DA in Later Life and Learning Disability services is to be rolled out. Attendance at the DA Steering Group will continue</p>
<p>CSE / Missing</p>	<p>Activity Undertaken 2017 - 2018</p>	<p>Activity Ongoing</p>
<p>Training developed and delivered.</p>	<p>All staff that work directly with children receive specialist training around Child Sexual Exploitation and how best to respond to concerns of this nature.</p> <p>Safeguarding Champions within adult mental health services are also trained in this area in order to best support staff that are working with parents of children who can be at risk of/experiencing CSE. CAMHS have received an additional presentation session on CSE</p> <p>CSE web page on intranet. Updated by CSE lead.</p>	<p>Continues to form part of the L3 Specialist face to face training.</p> <p>CSE web page on intranet to be updated</p>
<p>Emotional Health and Wellbeing</p>	<p>Activity Undertaken 2017 - 2018</p>	<p>Activity Ongoing</p>
<p>As a Child & Adult Mental Health Service, core business is around promoting the health and wellbeing of service users and their families.</p>	<p>There has been a significant drive of a Think-Family Agenda within the Trust in the previous year, with staff embracing a family based approach to working with mental illness and supporting service users to identify how their problems can impact wider towards their children and how existing services such as schools, 0-19 etc. can be coordinated to support the family at an earlier/preventative level.</p> <p>Similarly, the cascading of this Think Family Approach has been delivered at senior leadership forums in order to</p>	<p>Quarterly Safeguarding Supervision for all staff who work directly with children.</p>

	have their operational support and ensure a clear message and culture is present at all levels of staff across the workforce.	
Child Death Overview Panel	Activity Undertaken 2017 - 2018	Activity Ongoing
	The Trust has contributed to all Serious Case Considerations meetings and involved in all Serious Case Reviews involving children in receipt of mental health services or incidents where the parent is in receipt of adult mental health services.	In light of recent changes to Working Together (2018) guidance, there are implications for provider Trusts in terms of timeframes and responses to the CDOP Process. In real terms this means that as a Trust, we have a swifter response requirement. To support this, a managers briefing is being devised to be cascaded to all managers and business managers making it clear the new expectations around a swifter SCR / CDOP process.
Transition (for vulnerable cohorts)	Activity Undertaken 2017 - 2018	Activity Ongoing
Neglect	Activity Undertaken 2017 - 2018	Activity Ongoing
	Graded Care Profile Training for Champions to cascade to teams	
Information Sharing	Activity Undertaken 2017 - 2018	Activity Ongoing
	<p>Following the changes to Data Protection Act (2018) the Trust has delivered statutory information governance training in order for the workforce to be updated. Within this, ambiguities around information sharing are made clear- in terms of the necessity to share information in the interest of safeguarding and promoting the wellbeing of children.</p> <p>As part of the Trust's Think-Family Approach, staff are encouraged and supported to feel confident in having discussions with parents about their mental health and its impact on children, demonstrate a 'no wrong door' perspective, through educating families about increased support/the work available from agencies already involved with family and consent around reaching out and coordinating services to meet the needs of individual families.</p>	Ongoing work is in place (through supervision) to support staff in feeling confident about sharing information when appropriate.

	<p>Further supervision is provided to staff around the effective recording / documentation of information sharing practices, with an emphasis on staff documenting reasons 'why they would not share' information about a child/family with another agency. The purpose of this approach is to develop a culture whereby it becomes standard practice to share information relating to children and families with other agencies involved and deviation from that practice should be rationalised in the clinical record.</p>	
Community Awareness and Involvement in Safeguarding	Activity Undertaken 2017 - 2018	Activity Ongoing
	<p>NWBH Supported Wigan Local Council in their recent Together Against Abuse Campaign.</p> <p>NWBH sites across the Wigan footprint where provided with resources/communications regarding the campaign and awareness raised amongst service users accessing our clinical bases.</p> <p>Information regarding the campaign was also cascaded online through Trust Communications.</p>	Posters are displayed across the Trust
Suicide Prevention	Activity Undertaken 2017 - 2018	Activity Ongoing
	<p>Bespoke Supervision sessions have been held that utilise the briefing/lessons learned from Serious Case Review Child X. Lessons were learned around the support available to children, families and statutory agencies from amateur sports associations. There has been much recognition of the value of sports clubs within children's lives and how they can be drawn on to support plans in place to safeguard children from harm.</p> <p>Moreover, CAMHS Services that were commissioned to be provided in tiers, by different agencies was also felt to exacerbating difficulties in access to needed services..</p>	<p>CAMHS continue to implement a new Thrive Model, which has removed a tiered system of working and places much greater emphasis on the prevention of mental health concerns within school settings- lessening the opportunity for problems to grow and require more intensive mental health support at a later stage.</p> <p>As of September 2018, CAMHS Wigan had recruited a number of staff members that will be school-link workers and other support staff in their continued endeavours to deliver a Thrive Model to the children and families within Wigan.</p>

	This is no longer the case and all CAMHS Services within Wigan are provided by NWBH Trust	
Modern Day Slavery / Human Trafficking	Activity Undertaken 2017 - 2018	Activity Ongoing
Promotion of the issue	Conference held in November 2017 – attended by over 70 people. Specialist guest speakers included police and Crown Prosecution Services involved in one of the early convictions of Modern Slavery.	Forms part of the Safeguarding Policies and Procedures. Same validated by CCG at Annual Audit meeting.
Female Genital Mutilation	Activity Undertaken 2017 - 2018	Activity Ongoing
eLearning	Forms part of the eLearning package	Champions learning event to be planned for 2018 / 2019
Young People in the Criminal Justice System	Activity Undertaken 2017 - 2018	Activity Ongoing
	There has been significant growth in the criminal justice (mental health) services provided by the Trust. These services were previous adults only but now extend their remit of screening & support to children that have been detained to police custody. Staff within these teams have now received specialist safeguarding children training (compliant with intercollegiate guidance) and are provided with face to face safeguarding supervision 3 monthly. In addition, staffs in these teams have access to reactive safeguarding supervision/advice/support at any time during their working day, through the Trust's designated safeguarding children services.	
Young Carers	Activity Undertaken 2017 - 2018	Activity Ongoing
Initially involved with Young Carer's meetings	Initially involved with Young Carer's meetings	Janine Steele Operational Manager is to attend future meetings

Wigan and Leigh College

Contact Details of Person Completing the Report

Name	Marie Tighe
Designation	DPO
Organisation / Agency	Wigan and Leigh College
Period covered by the Report	1 st April 2017 – 31 st March 2018

Safeguarding in Your Organisation

Provide bulleted information about safeguarding developments in your organisation during this period in respect of the following – what have you done, why, how and the impact of the activity. Please note the boxes expand:-

Board Priority Areas	Activity Undertaken 2017 - 2018	Activity Ongoing
Children’s Services Core Safeguarding and Support Processes (CPP / CIN / CLA / LADO / Early Help)	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • The safeguarding team ensures that all legislative changes are reviewed implemented and communicated throughout the organisation. • In order to raise awareness and ensure all staff, visitors and students are aware of members of the safeguarding team all buildings feature on a Welcome to your safeguarding team notice displayed in the foyers • All members attend/feed forward information with regards to Child in Need and Early Help Meetings. • LADO is contacted as appropriate • With the commencement of Operation Encompass, notifications are received and actions taken as appropriate to circumstances as necessary 	<ul style="list-style-type: none"> • Attendance and Membership of Safeguarding Boards • Dissemination of key notifications • Key communications between relevant parties, including attendance reporting at meetings. • Confidential Reporting through ‘Promonitor’ key college communication network- note access policy to safeguarding team as appropriate

Domestic / Sexual Abuse	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • Direct reporting to Young Person’s Violence Advisor – Partnership working practice and establishing of best practice communications strategy for each young person • Direct response to CSE Team – Attendance at meetings by DPO or DDPO • Reporting strategy in place, and appropriate support given in all cases, for example health and well-being mentor, counselling support etc. 	<p>Continuation of current activity along with</p> <ul style="list-style-type: none"> • Raising awareness via campaigns such as #togetherwecan and Together against Abuse • Good to Talk Campaigns • Head of Studies assembly programme- utilising opportunities to highlight support and organisations available • Cross college guest speaker programme- highlighting and raising awareness of Domestic and Sexual Abuse- safe to talk, seek help etc.
CSE / Missing	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • Not applicable in terms of College education • Reporting of all withdrawals on a monthly basis to targeted services. • DPO attends Early Help meetings for specific students alongside CSE team. 	<p>*14-16agenda- Gareth, designated SLO, school procedures</p>
Emotional Health and Wellbeing	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • Cross college pastoral awareness programme with a strong focus on emotional health and well being • Dedicated health and Wellbeing team including an integrated counselling service with a dedicated team of specialist • Chaplaincy support • Specific foyer events calendar to highlight and raise awareness of emotional health and wellbeing • Specific enrichment activities to engage targeted groups of students where emotional health and well-being may be a concern, including meditation, tai chi, Ouigio, etc. 	<ul style="list-style-type: none"> • Revised pastoral calendar highlighting priority areas • Promotion of internal and external support networks available to all students via poster campaigns, internal communication systems, promotional foyer activities and pastoral teams • Chaplaincy activities to support students • Continuation of enrichment activities as outlined, further programmes planned for academic year 18-19

	<ul style="list-style-type: none"> • Cross College Campaign – Let Love Live- Specific activities to engage with a kindness and emotional wellbeing agenda • Fully funded Inactivity Project- linking emotional wellbeing and physical activity • ‘Commando Joe’s’ programme- targeted groups 	
Child Death Overview Panel	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • Attendance of WCSGB – Death Overview Panel • Dissemination of information given at CDOP reviews between safeguarding team • Specific strategy plan, including response plan in the event of, and following a Sudden Death and or Child Death within the student body 	Strategy and Crisis plan in place to commence with immediate effect in the case of a Child Death within student body Wigan and Leigh College Safeguarding Team have shared good practice with Wigan Council Representatives and other educational institutions – collaboration to continue in Papyrus training stage one, and further in academic year 18-19
Transition (for vulnerable cohorts)	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • Full transition procedure in place for vulnerable cohorts. Both the transitions Coordinator, Head of Studies Team, Safeguarding team attend transition and or PEP meetings where a pupil has identified Wigan and Leigh College as a possible enrolment • Timely liaison with Transition Coordinator, Head of Learning Support and borough representatives in order to plan future support requirements for every individual student. 	<ul style="list-style-type: none"> • Outlined activity to be continued and reviewed as appropriate
Neglect	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • Neglect as an overall issue is generally with respect to professional referrals where student has siblings under 16, however, issues of wellbeing and welfare are signposted to the safeguarding team and or the appropriate external agency such as Life Centre or voluntary organisation such as The Brick or The Bridge 	Continuation of signposting of appropriate support, college support available in terms of emotional aspects directed to counselling service Topaz or The Sanctuary
Information Sharing	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • Sharing agreements in place with regards to local authority and Operation Encompass 	As outlined

	<ul style="list-style-type: none"> • Vice Principal for Safeguarding attendance and contribution to WCSGB • Designated Protection Officer attendance and contribution to Safeguarding in Educational Settings Sub group 	
Community Awareness and Involvement in Safeguarding	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • Key community asset with regards to The Deal for Safeguarding • Active participant in both the Youth Chamber and Youth Parliament • Wider involvement through engagement with young people and families via student body • Safeguarding Team undertaken SDF training regarding Domestic Violence 	As outlined Head of Studies team to facilitate Student Liaison Officers in becoming Domestic Violence Champions
Suicide Prevention	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • This area has been a key focus in academic year 17-18. Therefore a number of initiatives have revolved around this area including • Guest Speaker Luke Ambler founder of Andy's Mans Club and #itsokaytotalk • Guest Speaker Jon Williams- The Word • Humantopia-help young people understand how they can bring about positive change in their own life • Wigan Borough Strategy- No wrong door 	<ul style="list-style-type: none"> • As outlined, continuation and development of activity described throughout academic year 18-19. • Training planned for delivery in academic year 2018/19 to key members of safeguarding team from Papyrus which can then be disseminated to all student facing staff.
Modern Day Slavery / Human Trafficking	Activity Undertaken 2017 – 2018	Activity Ongoing
	<ul style="list-style-type: none"> • Awareness raising via Group Tutorial Package Modern Day slavery- in conjunction with the awareness campaign 	Continuation of awareness campaign through tutorial package and poster campaigns
Female Genital Mutilation	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • All staff undertaken training in terms of duties in terms of Female Genital Mutilation, staff fully 	On-going safeguarding training

	aware of the importance of immediate reporting to safeguarding team – where suspicion or indeed disclosure of female genital mutilation occurs.	
Young People in the Criminal Justice System	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • YOT Liaison • Full Criminal Disclosure procedure 	Maintenance of current procedures- updated as appropriate in line with changes in legislation
Substance Misuse	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • Primary Care Group Health Care Support • Pastoral – Focus – Making Good Choices • Referral to borough services- YPDAT 	As outlined
Bullying	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • Implementation of Cross College Respect Agenda • Updated Student Disciplinary • Updated Contract Code of Conduct • Pastoral Team Mediation where appropriate • Safeguarding Team intervention – Bullying with regards to protected characteristics 	As outlined, activities reviewed in academic year 18-19
Young Carers	Activity Undertaken 2017 - 2018	Activity Ongoing
	<ul style="list-style-type: none"> • DPO is member of the Young Carers Strategic Board 	<ul style="list-style-type: none"> • Further development of young carers strategy along with application for beacon status

Additional information on organisations work on Board Priorities. (Please specify each area as above separately):

Area:

Healthy Relationships-Making Good Choices- Group Tutorial package designed to raise awareness of choices, consequences and strategies to help them make the best choice for themselves. Disrespect Nobody- National Campaign to provide information to young people about Healthy relationships -respecting each other and for everyone having the right to feel loved, safe and express themselves.

Inspiring Healthy Lifestyles

Contact Details of Person Completing the Report

Name	Janet Bergman
Designation	Safeguarding Lead
Organisation / Agency	Inspiring healthy lifestyles
Period covered by the Report	1 st April 2017 – 31 st March 2018

Safeguarding in Your Organisation

Provide bulleted information about safeguarding developments in your organisation during this period in respect of the following – what have you done, why, how and the impact of the activity. Please note the boxes expand:-

Board Priority Areas	Activity Undertaken 2017 - 2018	Activity Ongoing
<p>Children’s Services Core Safeguarding and Support Processes (CPP / CIN / CLA / LADO / Early Help)</p> <p>Named leads attend huddles across the 7 Service Delivery Foot Print Areas. Organisational Lead – Lynsey Johnson.</p> <p>Training</p>	<p>Anti-social behaviour, safeguarding, later life issues, falls prevention. 7 huddles across borough, Ihl have representation at each.</p> <p>WSCB LADO, MAPPA and Safeguarding Awareness and the Early Help Framework face to face training has been included within our training matrix for relevant staff to ensure we are working together with partners to help meet the needs of vulnerable children and young people attending our services.</p> <p>We follow MASH reporting processes to report concerns to support keeping children and young people safe in Wigan.</p>	<p>Ongoing attendance at meetings.</p> <p>Internal audit of our safeguarding procedures has been carried out to identify any additional training requirements. The audit has identified that training has increased awareness and confidence in staff on how to respond to a disclosure and how to report concerns.</p> <p>All safeguarding concerns are reported to the Safeguarding Lead / Deputy, who is a member of the WSCB and is therefore aware of who to report concerns to that do not meet the threshold of needs.</p> <p>Locality briefing are attended by safeguarding champions to maintain up to date awareness and learnings from case reviews and board priorities.</p>

Child Protection Policy	Our Safeguarding policy has been updated and is included within our site based safeguarding manuals, on our intranet and our Facebook at Work page to ensure all staff are familiar with their responsibilities for safeguarding and our reporting procedures.	Policy is regularly updated following recommendations from the board or in line with changes in legislation. Current issue is version 3.
Early Help	Teams across the organisation have supported the implementation of early helps, especially within the schools team.	IHL will continue to support early helps when appropriate.
Domestic / Sexual Abuse	Activity Undertaken 2017 - 2018	Activity Ongoing
Training	Our mandatory training course for all staff across the organisation has been updated to include Domestic Abuse and the Abuse of Children. WSCB Domestic Abuse in Wigan and Hidden Harm face to face training has been included within our training matrix for all staff in regular contact or intense irregular contact with children, young people, vulnerable adults and / or parents / carers.	Refresher training to be rolled out from 2018.
CSE / Missing	Activity Undertaken 2017 - 2018	Activity Ongoing
Daily governance Meetings	Our safeguarding deputy has attended relevant daily governance meetings to discuss at risk children who are known to the organisation.	Attendance ongoing where relevant,
CSE	Appropriate concerns reported to Phoenix Team. Have good working relationships with the CSE team and MASH who have undertaken some targeted work with young people at Norley Hall Adventure Playground.	Continue to develop relationship with CSEA team and make appropriate referrals.
Training	Our mandatory training course for all staff across the organisation has been updated to include CSE and Missing. WSCB Child Exploitation and Safeguarding children from Sexual Abuse face to face training has been included within our training matrix for staff in regular contact or intense irregular contact with children, young people, vulnerable adults and / or parents / carers.	Refresher training to be rolled out from 2018.
Emotional Health and Wellbeing	Activity Undertaken 2017 - 2018	Activity Ongoing

N/A		
Neglect	Activity Undertaken 2017 - 2018	Activity Ongoing
Training	Our mandatory training course for all staff across the organisation includes Neglect.	746 members of staff have received this training. Refresher training to be rolled out from 2018 onwards.
Information Sharing	Activity Undertaken 2017 - 2018	Activity Ongoing
Training	Our mandatory training course for all staff across the organisation has been updated to include Information sharing in relation to sharing safeguarding concerns.	Refresher training to be rolled out from 2018.
Community Awareness and Involvement in Safeguarding	Activity Undertaken 2017 - 2018	Activity Ongoing
Community projects	Our services include weight management and child obesity, sports courses and activities for children and vulnerable groups. We run Community projects in hard to reach areas across the Borough with the aim of giving the young people something to do and somewhere safe to go, whilst providing them with an option to participate in physical activity as well as having a trained professional to talk to. The areas are targeted through anti-social behaviour and youths causing annoyances calls from residents with information coming from the Joint Intelligence Unit. Targeted work with at risk groups.	
Suicide Prevention	Activity Undertaken 2017 - 2018	Activity Ongoing
Training	Our mandatory training course for all staff across the organisation has been updated to include Intent to commit Suicide. PAPYRUS Suicide Prevention face to face training has been included within our training matrix for staff in regular contact with young people. Several Members of staff are attending an ASSIST training for trainer course to enable them to deliver Mental Health First Aid training.	Refresher training to be rolled out from 2018. Roll out Mental Health First Aid training to appropriate staff.
Modern Day Slavery / Human Trafficking	Activity Undertaken 2017 - 2018	Activity Ongoing
Training	Our mandatory training course for all staff across the organisation has been updated to include Human	Refresher training to be rolled out from 2018.

	Trafficking. WSCB Human Trafficking and Modern slavery face to face training has been included within our training matrix for staff in regular contact or intense irregular contact with young people.	
Female Genital Mutilation	Activity Undertaken 2017 - 2018	Activity Ongoing
Training	Our mandatory training course for all staff across the organisation has been updated to include FGM.	Refresher training to be rolled out from 2018 to ensure that staff are aware of the issues facing our service users from ethnic minority groups.
Young People in the Criminal Justice System	Activity Undertaken 2017 - 2018	Activity Ongoing
Targeted Work	Targeted work with young people at risk of offending and referrals made to Wigan Council Targeted Services team.	Continue to work with targeted services team.
Substance Misuse	Activity Undertaken 2017 - 2018	Activity Ongoing
Training	Drug and Alcohol Identification training has been included within our training matrix for staff in regular contact or intense irregular contact with young people.	Training matrix regularly reviewed and updated to ensure training is relevant to job roles.
Targeted Work	Targeted work with at risk groups, particularly in Marsh Green and Norley Hall Area.	Continue work.
Bullying	Activity Undertaken 2017 - 2018	Activity Ongoing
Targeted Work	Targeted work with Young People at risk or suffering the effects of bullying. Supportive challenge to young people perpetrating bullying within IHL settings. Code of conduct policy in place for staff and customers.	Continue work.
Young Carers	Activity Undertaken 2017 - 2018	Activity Ongoing
N/A		

Additional information on organisations work on Board Priorities. (Please specify each area as above separately):

Area:
Training: 746 members of staff and volunteers across the organisation have received Inspiring healthy lifestyles mandatory Safeguarding Awareness training, which is delivered in-house by one of our Level 3 qualified Safeguarding champions. 126 of these have received this training in 2017/18.

Training has recently been updated to include CSE, Prevent, domestic Abuse and the Abuse of Children, Honour Based Abuse, Intent to Commit Suicide, Sexual Violence and Harassment between Children and Information Sharing. Refresher training will be rolled out from 2018/19.

All staff across the organisation have access to WSCB training. A Safeguarding training matrix is in place incorporating all job roles across the organisation. The matrix details all WSCB face to face and E Learning training courses and identifies which ones are mandatory or recommended for each individual job role within the organisation.

6 Safeguarding champions have undertaken WSCB Level 3 Safeguarding Children and Core training. Awaiting dates for refresher training to be added to the training brochure.