



Annual Report

2015 / 2016

Foreword

I have been part of the Safeguarding Children Board as the Portfolio Holder for Children and Young People throughout the period the Annual Report covers and have great pride in seeing a report that details the commitment of all the Board partners to ensuring that children in the borough have services that not just safeguard them from harm, but that offer a chance of improved outcomes.

The collaborative and complimentary strategies of the Board and Children's Trust have, over the last year, produced some great successes. The development of the Start Well model, the continued success of the Troubled Families project and place based work are all showing significant benefit to some of the most vulnerable children in the borough.

The Safeguarding Children Board challenged itself over 2015/2016 to review the existing structure and governance, and in doing so refreshed how it conducts board business through the Sub Groups. The commitment to the Sub Groups from Board partners has increased over the 2015/2016 which means that the pace of progress and broad range of partners has similarly accelerated.

An area in which the Board has made significant progress is how it engages with the two most important groups that it seeks to serve; children and the broader community. The development of links with the Youth Cabinet, the proactive engagement in schools and other settings, and the innovative approach of inviting children and young people to meet the Board members before each Board has centralised children's participation in Board business to a greater extent than ever before.

A key part of the board's work is to anchor the Serious Case Reviews and Local Case Reviews that it commissions. It is unequivocal that when a child or young person has experienced harm that we collectively take responsibility for the learning that will reduce the chance that it can happen again to that child, or any child. Wigan Safeguarding Children Board has produced two Serious Case Reviews this year, both of which bring challenges for the next 12 months but they do so in a Board culture that is willing to learn and challenge itself.

The Board continues to offer a broad range of professional development training across the partnership and has a strong commitment from its partners to providing the skills required to deliver face to face training. The next year will see the Board continue to offer free training to voluntary and third sector organisations, and expand its training offer.

The year ahead will bring challenges for the Board partnership and I look forward to supporting the Board as it tackles these challenges by continuing to putting young people at the centre of everything it does.

Cllr Joanne Platt

Portfolio Holder for Children and Young People

Foreword

I am pleased to introduce the first annual report of the Wigan Safeguarding Children Board since I became the Independent Chair of the Board.

The Board is produced as a requirement of the Children Act 2004: The report also provides a further opportunity for the Board to provide information as to the needs of children and young people within the Borough and how Member Agencies have worked in partnership to address these needs.

Children and Young people in Wigan have a right to live in a borough where systems that safeguarding and protect their wellbeing work together effectively. This is the challenge that Wigan Safeguarding Children Board sets itself, in a public sector environment that continues to be financially constrained. The partner organisations of Wigan Safeguarding Children Board have shown agility and crucially have shown a commitment to keeping the impact upon the child central to any decision making.

The two Serious Case Reviews published in the year September 2015 – September 2016 have highlighted areas in which the Board and Partners need to learn and adapt practice ; the understanding of how childhood abuse can impact on future parenting, improvements around how disclosures of abuse are managed and understood and key learning for partners around communication and collaboration.

This is being taken forward in the ongoing training strategy; positive uptake of formal training and the programme of staff briefings across localities will enhance the skills and confidence of the local workforce in these areas of practice. In addition, the Board continued to oversee the review of protocols, policies and procedures to guide and support professionals. I am confident that the efforts of those within the Children's workforce will produce the necessary service improvement.

Whilst I am pleased to note the above areas of progress and there are many others cited within the report, there is, as always, much still to be achieved. Over the coming year, how the Board operates in response to the National implications of the Wood Report will shape the future of safeguarding governance and Child Death Overview operations. Connecting Wigan Safeguarding Children Board and its partners to these changes is a challenge that will have to be met. The board will also ensure that the encouraging community engagement work that has already started continues and expands in the coming year, so that all key stakeholders in the community have a voice in how the Board works. The newly developed Start Well delivery model for early intervention shows great promise as a system that will build resilience in all children's lives and, where families need support and intervention, to reduce the factors that make them vulnerable. The inception of the Multi Agency Safeguarding Hub will ensure that the response is coordinated and targeted.

It has been a year of new ways of working for WSCB following the significant changes that 2015 brought, and without the enthusiasm and commitment from the partnership these would have failed. I am grateful for the strength of the partnership that has met these challenges with a child centred commitment that bodes well for the coming year.

Dr Paul Kingston
Independent Chair

Contents

Forward

1. Executive Summary	5
2. Context and Strategic Overview	6
3. Governance and Accountability Arrangements	8
4. Strategic Objectives	11
5. Progress against Strategic Objectives	13
6. Performance Update on Key Strategic Areas	17
7. Training and Development	25
8. Engagement with Children and Young People	29
9. Financial Report	32
10. Partner Updates	34
• Bridgewater NHS FT.....	34
• Greater Manchester West NHS FT.....	36
• Wrightington, Wigan, And Leigh NHS FT.....	38
• Wigan and Leigh Homes.....	43
• Children Social Care.....	46
• Inspiring Healthy Lifestyles.....	48
• Wigan Borough Clinical Commissioning Group.....	50
11. Towards 2016-2017.....	54
12. Appendix A – Membership of the Board	55

Section 1 Executive Summary:

Purpose

The Wigan Safeguarding Children Board's (WSCB) annual report aims to reflect the Board's evaluation of its activity: where the board has achieved against the challenges it set itself and what impact the Board's work is having on the safety and wellbeing of children and families in Wigan.

WSCB set itself some robust milestones on the route to success for the year April 2015 to March 2016, building on the previous year when there had been considerable change to the Board function and personnel. Over 2015/2016, the Board committed to reviewing the structures and sub-groups that support its overall function, sought to refresh how the Board engages with the community, children and across professional fields and had undertaken to create a consistent learning and improvement approach throughout all of its functions. This report goes into detail regarding the individual activities that have contributed to those broader objectives.

The Annual Report is also part of the requirements of the Board's function in law, as defined in Working Together 2013 as a requirement to report on the effectiveness of arrangements to promote welfare and safeguard the children of Wigan.

The Report contains detail on the outcomes of work undertaken by the Sub Groups of WSCB, Governance, training activity and contributions from member organisations.

Achievements and Work Programme

Wigan Safeguarding Children Board has, as a result of the effectiveness of its partnership, continued to make progress in a number of areas including Child Sexual Exploitation and developing our training offer. The Board has also driven forward new innovative practice in the way it performs its statutory duties around Serious Case Reviews and disseminating the learning from them, the engagement of the Board with children, community and voluntary groups and how this shapes services, and has undertaken a full review of its governance structures.

Highlights of the Year have been:

- A highly successful annual conference.
- An excellent peer review of our Child Sexual Exploitation processes from Operation Phoenix.
- A series of well attended Locality Briefings have been delivered.
- Successfully rolled out a self-registration system for training.

Section 2: Context and Strategic Overview

The demographic of Wigan

Wigan is a town in Greater Manchester, England. It stands on the River Douglas, 7.9 miles south west of Bolton, 10 miles north of Warrington and 16 miles west northwest of Manchester. Wigan is the largest settlement in the Metropolitan Borough of Wigan and is its administrative centre. The town of Wigan had a total population of 97,000 in 2011, whilst the wider borough has a population of 320,000

- Wigan is ranked 65th most deprived local authority in England.
- 67,900 children and young people in the Borough.
- Number of children Looked After by the local authority is 519.
- Number of young people left care is 148.
- Number of children adopted is 34.
- 2.7% from ethnic background other than White British.
- 1.8% speaking a first language other than English.
- 18% of school children across the Borough are eligible for free school meals, but 39% in the 3% most deprived areas.
- Infant mortality rates are in line with the national average – death rates for infants (under 1 year per 1,000).
- A range of health providers including one Acute Trust, one Community Healthcare Trust and a Clinical Commissioning Group that oversees 63 GP practices.
- Mental health care is provided to children and young people by both Bridgewater NHS Foundation Trust and 5 Boroughs Partnership NHS via a 'Single Point of Access' referral route.
- 129 maintained schools (3 Academies and 1 further proposed), including six special, and five Start Well Children's Centres.
- Wigan's population is increasing (up % at the 2011 census) but at a slower rate than both England and the North West.

Wigan Safeguarding Children Board Vision

Wigan believes in its children and young people. In Wigan, children should be supported to grow and live in a safe environment where all aspects of the community work together to protect them from all forms of harm.

The aims of Wigan Safeguarding Children Board is to co-ordinate and ensure the effectiveness of what's done by each of the Board's partners, individually and collectively for the purpose of safeguarding and promoting the wellbeing of children and young people in Wigan.

Wigan Safeguarding Children Board is aware that to meet the needs of the children and young people that it serves, it has a crucial role in ensuring that anyone from the borough has equality of access to services that they need. Services must be active in identifying needs, and commit to continuous improvement that rigorously examines whether systems of support are accessible and meet children and young people's needs.

Wigan Safeguarding Children Board carries out statutory and non-statutory duties, but underpinning both is the commitment to evaluation of its practice and providing challenge and a collaborative model of working to guard against any child in the borough experiencing preventable disadvantage or harm.

Wigan Safeguarding Children Board Key Priorities for 2015/2016

Wigan Safeguarding Children Board set key strategic issues

1. Refresh, improve and strengthen the governance and operation of the WSCB within the wider partnership architecture.
2. Advocate for a system wide, consistent approach to Early Intervention and evaluate its effectiveness.
3. Support, challenge and critically evaluate the development of a life course Multi Agency Safeguarding Hub to ensure it realises its potential.
4. Engage with children, individuals, families, communities and professionals in order to safeguard children and young people in the context of wider public service reform and the deal for children.
5. Continue to develop and inform a confident, committed and competent workforce operating consistently and effectively across partnerships to safeguard children and young people.
6. Develop an intelligent approach to assessing and evaluating the work of the board and partners engaged in safeguarding children and young people.

Section 3: Governance and Accountability Arrangements

What is the Wigan Safeguarding Children Board?

The Children Act 2014 and the Local Safeguarding Children Board (LSCB) Regulations 2005 required all Local Authority Areas to establish statutory LSCBs.

LSCBs are required to coordinate and ensure the effectiveness of local arrangements and services to safeguard and promote the welfare of children in their area. Further, under Working Together 2015 there is a requirement for Safeguarding Children Boards to publish Annual reports on their performance.

Wigan Safeguarding Children Board has undergone significant change over the last 12-18 months and has used this opportunity to develop robust governance, quality assurance and reporting mechanisms. The Board brings together organisations from across the borough who are committed to keeping children and young people safe to create a strong, mutual partnership where organisations can develop their practice and offer supportive challenge.

Wigan Safeguarding Children Board also offers a broad range of training across the partnership, accessible to all partners, and that is free of charge to community and voluntary sector organisations. The Training Offer from the Board addresses all aspects of the Board's response to local and national learning, and allows timely dissemination of learning.

The objective of Wigan Safeguarding Children Board:

Wigan Safeguarding Children Board is committed to ensuring the effectiveness of the work undertaken by each partner organisation in relation to safeguarding and promoting the welfare of children in Wigan.

We aim to do this in two ways:

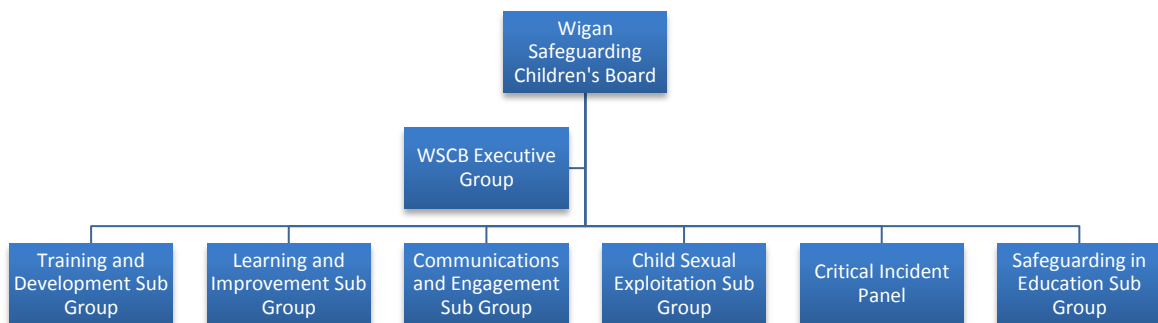
To coordinate local work by

- Ensuring that policies and procedures related to Safeguarding are appropriate for purpose, robust and accessible.
- To work in partnership with the Children's Trust to participate in the planning of services for children in Wigan.
- Communicating the key messages about how everyone can promote the welfare of children, and explaining how this can be done.

In order to ensure the effectiveness of that work the Board:

- Monitors the work undertaken by partner organisations to safeguard and promote the welfare of children.
- Undertakes Serious Case Reviews, Local Case Reviews and Local Learning Reviews, and sharing learning from these reviews.
- Collects and analysing information about child deaths.

- Publishes an annual report on the effectiveness of local arrangements to safeguard and promote the welfare of the children of Wigan.



Key Roles

There are some key roles on Local Safeguarding Children Boards (LSCB), which are laid down in the *Working Together* guidance. These are:

Independent Chair

It is expected that all LSCBs appoint an Independent Chair who can bring expertise and a clear guiding hand to the Board, to make sure that the LSCB fulfils its roles effectively. Wigan Safeguarding Children Board welcomed this role, as having an Independent Chair frees up all the members to participate on an equal footing, Without any single agency having the added influence of chairing the Board.

Director of Children and Families Services

The Director of Children Services is required to sit on the main Board of WSCB, as this is a pivotal role in the provision of education and children's social care in Wigan Borough. This post is held by James Winterbottom. The Director of Children's Services has a responsibility to make sure that the WSCB functions effectively and as such will liaise closely with the Independent Chair.

Local Authority Chief Executive Officer

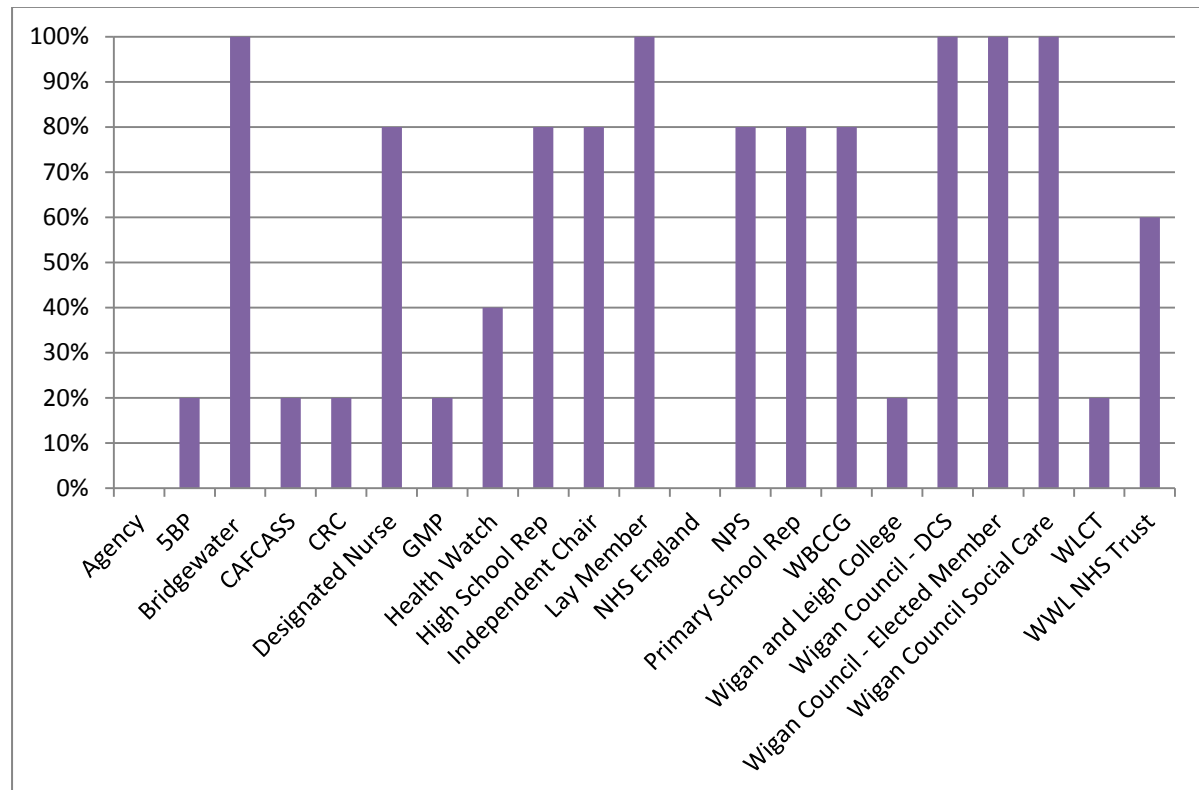
The ultimate responsibility for the effectiveness of the WSCB rests with the Chief Executive of Wigan Borough, Donna Hall. The Director of Children's Services is answerable to the Chief Executive, who forms the final link in this chain of accountability.

Lead member

The elected councillor who has responsibility for children and young people, known as the Lead Member, sits on the board as a 'participating observer'. This role is held by Councillor Joanne Platt. The Lead Member's role is to scrutinise the WSCB and challenge it, if necessary from her political position, as a representative of the elected members and Wigan communities.

Attendance

The Board and its subgroups generally experiences good attendance and this is monitored. The chart below shows attendance at the Board in 2015/2016.



Section 4: Strategic Objectives

Wigan Safeguarding Children Board is committed to developing strategy that is responsive first and foremost to the issues affecting the prevention of harm to children in the borough, and in order to do this the Board utilises a range of information including:

Learning from Serious Case Reviews

Learning from national reviews of practice

Wigan's performance data around key areas such as child protection plans, looked after children, children in need, and Early Help data.

Each Strategic Objective was underpinned by a series of Key Objectives:

- 1. Refresh, improve and strengthen the governance and operation of the WSCB within the wider partnership architecture. This will be achieved by:**
 - Undertaking a review of board membership and sub groups, purpose and roles to ensure it is fit for purpose.
 - Undertake a review of subgroups functioning.
 - Consider whether the representation of the third sector / community on the Board is sufficient.
 - Improve communication between partners, sub groups and practitioners.
- 2. Advocate for a system wide, consistent approach to Early Intervention and evaluate its effectiveness. This will be achieved by:**
 - 'The Deal' to be owned by Board partner organisations
 - Increase partnership engagement and understanding of the Early Help process and the thresholds of need.
 - The Board to challenge and support partners around the quality of Early Help assessments.
 - The Board to agree the development of an audit tool to provide evidence of the impact of early intervention
- 3. Support, challenge and critically evaluate the development of a life course Multi Agency Safeguarding Hub to ensure it realises its potential. This will be achieved by:**
 - Provide a place for review and critical questioning of the development of the MASH.
 - Support the development of processes and procedures including
 - Clear terms of reference
 - Information sharing protocol between the partner agencies.

- Ensure appropriate partnership processes are in place to deliver the Child Sexual Exploitation strategy.
- 4. Engage with children, individuals, families, communities and professionals in order to safeguard children and young people in the context of wider public service reform and the deal for children. This will be achieved by:**
- Development a strong and effective communication strategy for engaging with professionals, parents, carers and children and young people.
 - Ensure that a range of communication methods are utilised.
 - Ensure that there is a clear agreement on how feedback is shared with the community.
 - Ensure elected members are fully trained and sighted on their roles and responsibilities around safeguarding.
 - Work with the community sector to develop new avenues for consultation and input on Safeguarding issues.
- 5. Continue to develop and inform a confident, committed and competent workforce operating consistently and effectively across partnerships to safeguard children and young people. This will be achieved by:**
- Reviewing training plans and strategy to ensure they remain fit for purpose.
 - Ensure there is clear guidance of expected levels of training – multi-agency, 3rd sector, community and volunteers.
 - Monitor uptake of training by agency and challenge and support further uptake where deemed appropriate.
 - Develop further evaluation of the impact of training on outcomes for our children and young people.
- 6. Develop an intelligent approach to assessing and evaluating the work of the board and partners engaged in safeguarding children and young people. This will be achieved by:**
- Ensure that learning from Serious Case Reviews / Local Case Reviews / Case Audits etc. is captured and influences the transformation of services across the borough.
 - Develop a performance framework that demonstrates outcomes on objectives 1-5.
 - Performance framework to include essential data around safeguarding (CLA, CPP, CIN etc.).
 - Set up a task and finish group to interrogate the information that is available across the system:
 - All agencies to consider their own data and how it might feed into a performance framework.

Section 5: Progress against Strategic Objectives

The Board's Sub Groups have provided reports into the Board regarding their activity in 2015/2016, and there is a review, at each board, of progress made and of areas that need the support of board partners to drive forward.

Strategic Objective 1

Refresh, improve and strengthen the governance and operation of the WSCB within the wider partnership architecture.

Activity during 2015/2016

- There has been a review of the Sub group structure, to better align them with the Board Business Plan.
- The Terms of Reference for all Board groups have been reviewed and updated.
- An additional Lay Member has been appointed to the Board, and this has led to increased collaboration over 2015/2016 between the Board and the Community and Voluntary Sector.
- The Board has further strengthened its work with the other key strategic boards who have responsibilities for children including the Children's Trust and the Health and Wellbeing Board.

Strategic Objective 2:

Advocate for a system wide, consistent approach to Early Intervention and evaluate its effectiveness.

Activity during 2015 / 2016

- The Children's Board has been a key multi-agency partner in the development of the 'Deal for Children' in the Borough and is a committed stakeholder as we progress through 2016/2017.
- The Start Well delivery model, which brings together Board partner organisations to produce a coordinated service offer to the children of the Borough, is now agreed and being implemented.
- The Board has received quarterly Early Help activity updates from children's Social Care and supported the development of a reporting tool and framework that allows WSCB to track progress.
- WSCB Locality Briefings have been delivered across the borough in October 2015 and May 2016, with more planned for November 2016. These provide a key forum through which the Board has shared learning from Serious and Local Case Reviews and audits.
- The implementation locally of the Prevent strategy and awareness across Board partner organisations has been facilitated as part of the Safeguarding Children Board training offer.

- The Safeguarding Board has sought to develop a preventative response to themes that arise from the Child Death Overview Panel function of the Board. This will lead to innovative work in 2016/2017.

Strategic Objective 3:

Support, challenge and critically evaluate the development of a life course Multi Agency Safeguarding Hub to ensure it realises its potential.

Activity undertaken 2015 / 2016

- The Board has supported the development of the Multi-Agency Safeguarding Hub, and been updated over the year.
- The Child Sexual Exploitation (CSE) Sub Group has been established and is jointly chaired by Chief Officers from the Local Authority and Greater Manchester Police. The CSE Group has overseen a refreshing of the CSE Strategy and has coordinated awareness raising of CSE issues through the active involvement of the Safeguarding Children Board in Phoenix Week of Action initiatives.
- Wigan Safeguarding Children Board has supported the development of the Place Based Working initiative which has been very successful in the Platt Bridge area of the Borough. This is a project that is garnering national attention.

Strategic Objective 4:

Engage with children, individuals, families, communities and professionals in order to safeguard children and young people in the context of wider public service reform and the deal for children.

Activity undertaken 2015 /2016

- Wigan Safeguarding Children Board has developed the work of the Communications Sub Group under the leadership of the Chair, Cllr Jo Platt, to engage members of the Youth Cabinet as active participants in the group.
- Consultation work with young people who had been supported by the multi-agency Child Sexual Exploitation Team has been undertaken by the Safeguarding Board in partnership with the CSE Team.
- Wigan Safeguarding Children Board has invested in the creation of a Policy and Engagement Officer position in the Team, who is actively linking the SCB to local Community and Voluntary Sector Groups to encourage consultation and challenge.
- The Safeguarding Children Board has facilitated 4 lunchtime engagement sessions with children and representatives of the local community in different localities within the Borough. This valuable opportunity has led to a direct line of communication between young people and senior leaders, who have been able to negotiate swift responses to the challenges that the young people have raised in relation to safeguarding issues that they experience in their own communities.

- Wigan Safeguarding Children Board has continued to develop community links, and has established strong links with relevant national organisations that undertake Safeguarding work in the Borough.
- Wigan Safeguarding Children Board has engaged the community in the range of 'The Deal in Action' community events to increase awareness of key safeguarding issues and how the public can play an important role in the protection of children.
- Through the Learning and Improvement, and Training and Development Sub Groups the Board has evaluated the 'Locality Briefings' model that communicated the key safeguarding issues arising from Serious Case Reviews and changes to the way that services would be delivered in Wigan.
- The Wigan Safeguarding Children Board Annual Conference in March 2016 was attended by over 150 colleagues from the Board partnership. The Conference was a very successful event that acted as a catalyst for reflection on practice, addressed key learning and awareness points for the organisations, and introduced the Board key priorities for the year.
- Wigan Safeguarding Children Board continues to support Elected Members in their training and understanding of safeguarding issues and their responsibilities.

Strategic Objective 5:

Continue to develop and inform a confident, committed and competent workforce operating consistently and effectively across partnerships to safeguard children and young people.

- The Training and Development Sub Group has undertaken a review of face to face training courses to ensure they are fit for purpose.
- Over 1000 taxi drivers have been trained in Child Sexual Exploitation and Disability Discrimination Awareness.
- New e-learning modules have been sourced in order to meet the learning needs of the workforce.
- Continued the successful engagement with education establishments with 127 engaging with WSCB and up to date with their training.
- Commissioned specialist training from Zoe Lodrick – for 444 delegates – on working with victims of sexual violence.
- Supported the delivery of locality briefing sessions with 479 staff attending.

Strategic Objective 6

Develop an intelligent approach to assessing and evaluating the work of the board and partners engaged in safeguarding children and young people.

Activity in 2015/2016

- As a result of the review of Sub Groups and the need to take more issues through the Learning and Improvement Sub Group, Wigan Safeguarding Children Board partners reacted to the increased demand through committing to a monthly, rather than bi-monthly meeting.
- Wigan Safeguarding Children Board has developed a Performance Framework in partnership with the Joint Intelligence Unit which presents Board members with a consistent quantitative and qualitative outcomes tool with narrative analysis – this allows challenge, reflection on practice and an opportunity to shape responses round the Board table.
- Wigan Safeguarding Children Board has developed a refreshed Learning and Improvement Strategy and Framework which will be formally launched in September 2016.
- In 2015/2016 The Safeguarding Children Board concluded the improvement work identified in two Serious Case Reviews, both of which commenced prior to 2015. Further, the Independent Chair of the Board has commissioned two further Serious Case Reviews over the course of 2015/2016, one Local Case Review and a local learning review.
- The Learning and Improvement activity of Wigan Safeguarding Children Board has, over 2015/2016 become more synchronised with Wigan Safeguarding Adult Board with shared learning on several Case Reviews and a ‘whole life course’ approach increasingly being taken in both SCB and SAB initiated activity.
- Wigan Safeguarding Children Board remains an active partner in the Greater Manchester Safeguarding Partnership at both operational and strategic level, and over 2015/2016 has contributed to policy and procedure updates around issues of Prevent, Female Genital Mutilation (FGM) and Honour Based Violence.

Section 6: Performance Update on Key Strategic Areas

The WSCB and the Children's Trust continue work together to improve outcomes for the children and families in the Wigan Borough. The Board continues to develop its oversight of performance, and has tasked its Learning and Improvement team to look at data held by partners to understand how it can evidence the impact of the Board's work.

Currently, a range of specific outcomes are scrutinised on a regular basis, and these will be added to as data becomes available.

- Improved outcomes for children in care, on a child protection plan or on a child in need plan delivered by Wigan Council's Children's social care team and their multi-agency partners.
- Improved outcomes for children in families identified as Confident Families under the Department of Communities and Local Government's Troubled Families Programme.
- Improved outcomes delivered through our Early Help and our Early Intervention and Prevention services.
- Improved outcomes for those young people who are subject of a Child Protection Plan for a second time.
- Improved outcomes for children who are from homes where they have witnessed Domestic Abuse.

Social Care Outcomes

WSCB continues to work with Wigan Council on plans to improve outcomes for families engaged with Social Care. Together we have reviewed the appropriateness of referrals and the reason for children and families being referred. As a result a number of actions have been undertaken:

- The WSCB Threshold Document was reviewed and re launched in 2015, and over 2015/2016 there has been a great investment in training and awareness raising. The Thresholds document will be further reviewed in 2016/2017.
- The Children's Contact & Referral Team has been strengthened by having qualified Social Work staff taking calls and completing agency checks on any referrals that come into the Children's Duty Team. The Social Work staff provide professional advice and support to families and professionals who contact the team. They also agree whether it is appropriate to progress to assessment or refer to a different service for support.

Number of children currently subject to a child protection plan per 10,000 population 2015/16

Low	2011/12	2012/13	2013/14	2014/15
Number	276	180	213	317
Wigan	40.6	26.5	31.4	46.8
Stat Neighbour	51.6	51.9	57.4	55.8
North West	42.6	41.4	50.8	49.9
England	37.8	37.9	42.1	42.9

Percentage of children who became subject to a child protection plan for a 2nd or subsequent time 2015/16

Low	2011/12	2012/13	2013/14	2014/15
Number of children who became subject to a child protection plan for a 2nd or subsequent time	40	60	41	102
Number of children subject to a child protection plan	362	325	380	488
Wigan	11.0	18.5	10.8	20.9
Stat Neighbour	13.6	15.4	14.2	16.1
North West	15.3	14.9	15.6	17.8
England	13.8	14.9	15.8	16.6

Percentage whose child protection plans ceased, who were subject of a child protection plan continuously for 2 years or more 2015/16

Low	2011/12	2012/13	2013/14	2014/15
child protection plans ceased, who were subject of a child protection plan continuously for 2 years or more	12	11	6	3
Number of children subject to a child protection plan	289	421	347	384
Wigan	4.2	2.6	1.7	0.8
Stat Neighbour	5.2	3.7	5.6	4.0
North West	5.3	4.5	4.5	3.7
England	5.6	5.2	4.5	3.7

Percentage of child protection plans reviewed within required timescales 2015/16

High	2011/12	2012/13	2013/14	2014/15
Number of Child Protection Plans Reviewed within Required Timescales	175	112	135	200
Number of Child Protection Conferences Subject to Review	183	113	140	203
Wigan	95.6	99.1	96.4	98.5
Stat Neighbour	96.7	95.5	94.2	94.1
North West	95.7	91.7	96.1	94.0
England	96.7	96.2	94.6	94.0

Number of children looked after per 10,000 population 2015/16

Low	2011/12	2012/13	2013/14	2014/15
Number	479	510	497	504
Wigan	70.5	75.1	73.3	74.3
Stat Neighbour	76.0	80.8	77.9	82.0
North West	76.0	79.0	81.0	82.0
England	59.0	60.0	60.0	60.0

Percentage of looked after children with reviews in timescales 2015/16

High	2011/12	2012/13	2013/14	2014/15
Number of Looked After Child Reviews Held within Required Timescales	425	452	429	427
Number of Looked After Children Subject to Review	442	476	453	461
Wigan	96.2	95.0	94.7	92.6

Percentage of initial child protection conferences held within 15 working days of start of section 47 enquiry 2015/2016

High	2011/12	2012/13	2013/14	2014/15
Number of ICPC held within 15 days	0	109	376	492
Number of Sec 47 proceeding to ICPC	374	357	398	516
Wigan	0.0	30.5	94.5	95.3
Stat Neighbour	71.9	75.7	68.3	81.0
North West	78.1	78.1	70.9	74.1
England	73.3	73.3	69.4	74.8

Percentage of children who became subject to a child protection plan within 2 years of a previous child protection plan 2015/2016

Low	2011/12	2012/13	2013/14	2014/15
Number of Children Who Became Subject to a CP Plan for a Second Time	21	25	21	62
Number of Children Subject To a Protection Plan	362	325	380	488
Wigan	5.8	7.7	5.5	12.7

Voice of the Child

Percentage of children with a LAC Review who were consulted by the IRO prior to their meeting 2015/2016

High	2011/12	2012/13	2013/14	2014/15
Number of Looked After Children Consulted prior to Review	0	2	93	533
Number of Looked After Children Subject To Review	1464	1498	1457	1469
Wigan	0.0	0.1	6.4	36.3

Percentage of young people with a LAC review who participated in their review 2015/2016

High	2011/12	2012/13	2013/14	2014/15
Number of Looked After Children Consulted who Participated in Their Review	1009	1026	945	1015
Number of Looked After Children Subject To Review	1464	1294	1067	1062
Wigan	68.9	79.3	88.6	95.6

Local Authority Designated Officer (LADO)

The Wigan Safeguarding Children Board has a duty to ensure that all allegations of abuse or maltreatment of children by a professional, staff member, foster carer, or volunteer are taken seriously and treated in accordance with consistent procedures. The Board ensures that there are effective inter-agency procedures in place for dealing with allegations against people who work, or volunteer with children, and monitoring and evaluating the effectiveness of those procedures.

Working Together 2015 states that Procedures must be in place to deal with an allegation may relate to a person who works with children who has:

- behaved in a way that has harmed a child, or may have harmed a child;
- possibly committed a criminal offence against or related to a child; or
- behaved towards a child or children in a way that indicates they may pose a risk of harm to children.

The LADO team identify their specific responsibilities as:

- To be involved in the management and oversight of individual cases.
- To provide advice and guidance to employers and voluntary organisations.
- To monitor the progress of cases in order to ensure that they are dealt with as quickly as possible.
- To maintain information databases in relation to allegations and to produce quantitative and qualitative reports.
- To contribute to the LSCB interagency training programmes and awareness training across the agencies.

The LADO provides an annual report to the Wigan Safeguarding Children Board to ensure appropriate oversight and scrutiny of activity.

Key Facts:

- 339 total referrals to the LADO in 2015/2016, 11% increase from previous year.
- Main referring agencies remain as Social Care, Greater Manchester Police.
- Greatest proportion of referrals relate to allegations of physical abuse.

Troubled Families

Phase 2

We are now into our third year of phase 2 of Troubled Families.

In Wigan, we have called the programme Confident Families and, we approach the delivery through our mainstream early intervention and prevention services. The redesign of the Gateway into the Start Well team, has given us the

Key Facts

- 1021 Families identified and engaged.
- 331 Families claimed for.

opportunity to consider our approach and ensure we have confident, skilled and enthusiastic staff. The Start Well team, working on Deal principles, take a keyworker approach to working with families.

The role of Key Worker is fundamental to the delivery of the programme, and is defined as having the following key features –

- A dedicated worker, dedicated to a family
- Practical 'hands on' support
- A persistent, assertive and challenging approach
- Considering the family as a whole - gathering the intelligence
- Common purpose and agreed action

The key worker is responsible for assessing the needs of the family, delivering appropriate support and making appropriate referrals. The key worker will retain a watching brief with the family whilst they engage in any specialist interventions and support they need to address particular difficulties.

Whilst mainstream services can and do offer appropriate support to families, there are some families with very complex presenting needs, which will benefit from a longer more intensive approach. Learning from the Live Well team, who work with adults with complex dependencies, and the Life Programme, we have put together a team of experienced front line practitioners to pick up those families that have been difficult to engage with who are 'frequent flyers' across public sector services.

The team is made up of a Deputy Practice Manager with a team of multi-agency keyworkers. The team will report to the Early Help Hub Practice Manager.

Referrals will come from the Early Help Hub and caseloads will build up to approximately 15 families per keyworker.

Early Help

The Early Help process is a strengths based approach that promotes co-operation between the Local Authority and all partners in order to achieve positive outcomes for children and families. The WSCB Threshold of Need document has clear Early Help guidance, embedding the Early Help process across level 1, 2 and 3, enabling improved partnership engagement.

A multi-agency 'Early Help Steering Group' meets frequently to provide ownership and to drive forward the 'Early Help Development Plan'. A major area of concern for us has been around the low completion rate of Early Help assessments amongst our partners. The Early Help Hub has been working closely alongside key partners delivering bespoke training on utilising the Early Help Framework.

Whilst the 2014/2015 reporting period evidenced a need to further embed awareness of Early Help, and therefore increase usage of the approach, 2015/2016 has shown a consolidation and increase in engagement by all agencies. A great deal of effort has gone into driving forward awareness of Early Help across the partnership; through locality briefings, presentations and the audit activity. The Early Help Steering Group are taking a targeted approach to support organisations across the Children's Trust to embed further partnership usage. This will be supported by the Early Help Hub.

The Early Help performance data demonstrates that a significant numbers of Early Helps are closing with improved outcomes for children and their families. We have seen a steady increase in this percentage over the last twelve months. In quarter 1 of 2016/2017, 82% of Early Helps were closed to universal services due to improved outcomes. Of the remaining 18% 9% were appropriately stepped up to social care. Data also demonstrates that we are identifying need at an earlier stage.

We will continue to focus on the quality assurance of the Early Help process this will be done as a partnership activity led by the Early Help steering group and reported back to the Wigan Safeguarding Children Board.

This has provided Wigan Safeguarding Children Board with the assurances required to make it clear that the approach is identifying need at an earlier stage and providing a framework for strengths based interventions.

Child Death Overview Panel

Wigan remains committed to the tripartite arrangements for the Child Death Overview Panel (CDOP) along with Bolton and Salford. The Independent Chair of CDOP produces an annual report and this will be presented to Wigan Safeguarding Children Board in November 2016.

At the last 4 panel meetings in September 2015, December 2015, February 2016 and May 2016 a total of 95 cases were discussed, of which 31 were from Wigan. Some cases were felt to have modifiable factors. These covered areas such as parental smoking, car accidents and parental alcohol use. These will be addressed in the CDOP action plan and the Board will have oversight of how partners contribute to the action needed.

Serious Case Reviews / Local learning Reviews

A Serious Case is defined as when:

- Abuse or neglect of a child is known or suspected,
- Either if the child has died or has been seriously harmed and there is cause for concern as to the way in which the Local Authority, their Board Partners or other relevant persons have worked together to safeguarding children.

Local Safeguarding Children Boards are required to consider undertaking a review of these serious cases. These reviews are called Serious Case Reviews (SCRs). The purpose of a SCR is to establish whether there are lessons to be learnt from the case about the way in which professionals and organisations work together to safeguard and promote the welfare of children.

In 2015/2016 Wigan Safeguarding Children Board published two Serious Case Reviews, Child E, and Children F+G (available on the WSCB Website <https://www.wigan.gov.uk/WSCB/index.aspx>) and has commissioned a further one which will be published in December 2016 / January 2017.

Wigan Safeguarding Children Board has also committed to undertaking Local Case Reviews (LCRs) for instances where the case does not meet the criteria for a serious case review but it is considered that there are lessons for multi- agency partners. Wigan Safeguarding Children Board has conducted one LCR in 2015/2016 and commissioned a further one which will be concluded later in 2016.

Wigan Safeguarding Children Board also commits to learning lessons and improving practice through reflecting on cases where any partner agency wants to share learning or prompt a focus on a particular area of practice. These are referred to as Local Learning Reviews, and are managed through the Learning and Improvement Sub Group of the Safeguarding Children Board. In 2015/2016 the board has undertaken two pieces of Local Learning Review work.

Section 7: Training and development

The Training and Development Sub Group oversee the training provided by the Board. The Sub Group chaired by the Assistant Director for Safeguarding from Wigan Borough Clinical Commissioning Group.

Safeguarding training offered by the Board is continually reviewed and updated as a result of learning from reviews and case audits. For 2015, the WSCB training programme has been made available via the WSCB website rather than published. This is to ensure it is easily accessible to a wider audience and is regularly updated with regards to course availability and venue.

Key Facts

- 2311 delegates have undertaken face to face training
- 3483 delegates have undertaken e-training.
- 479 attended locality briefings.
- 3152 young people trained
- 18 volunteers
- Total number offered training 10,703

Ofsted framework (Ofsted, 2013) requires that ‘opportunities for learning are effective and properly engage all partners’ and that the LSCB has ensured that ‘sufficient, high quality training is available and evaluates its effectiveness and impact on improving frontline practice and the experiences of children, young people, families and carers. All LSCB members support access to the training opportunities in their agencies.’

The current challenge for WSCB has been to discharge their multi-agency training and staff development role during a period of organisational instability ensuring that training provides value for money as budgets come under increasing pressure across the public sector and meeting the aspirations of *Working Together 2013* and the Ofsted framework.

Achievements to date

The training and development sub group has continued the partnership with e-Academy to develop an innovative e-learning solution to enhance the learning process for those who work within our Borough. We have additional modules available to meet the learning needs of the workforce. Our partnership with the virtual college enables us to disaggregate data, compile and run reports to provide up to date information. Each learning and development activity has been regularly reviewed and redesigned to ensure that it presents up to date, relevant, localised information. During 2015/16 WSCB took steps to align all parts of the system to financial years. This has made reporting more difficult for this year’s report as previously reports ran from September to August.

Supporting schools and childcare settings to access multi agency safeguarding and child protection training:

WSCB training have continued their successful engagement with education establishments Recognising that some were up to date with their generic safeguarding training WSCB training developed bespoke programmes of learning and development to meet their needs. This included school assemblies to high school pupils, e safety and safe stranger awareness to primary schools and WRAP (Prevent) training to staff. Specific packages have been developed

and delivered to those pupils in post 16 settings who are undertaking courses in childcare and have practice placements. This training looks at keeping children and themselves safe, recognising and sharing concerns. 3152 children and young people have received training.

Training has been provided to Wigan Catholic Schools Direct trainee teachers over 2 sessions. These were positively evaluated by Lancaster University and the students themselves and will be repeated and extended in 2016/2017.

Training for schools has been provided through a Service Level Agreement and individual spot purchase. The programmes assist them in meeting their Ofsted inspection criteria and the requirements of Working Together to Safeguard Children 2013 and Keeping Children Safe in Education 2015. Level one, whole school training has been provided to 50 schools (1475 staff, volunteers and governors) Feedback has been extremely positive, school staff have demonstrated reflection on knowledge and practice and have gained new knowledge and skills to take forward.

127 education establishments (98% have engaged directly with WSCB or are up to date with their training. This includes the training delivered by Hawkley and Fred Longworth High Schools, both of whose packages will be re ratified for the autumn term to ensure content is congruent with training delivered directly by WSCB.

Real Love Rocks

In partnership with Barnados 'Real Love Rocks' training was offered to all schools. This was based around a resource that has been developed by Barnados to raise awareness of Child Sexual Exploitation and equip schools with the tools they need to tackle this issue head on. 16 schools attended which is much lower than other Greater Manchester areas however all who attended felt they had gained a resource they could use in their schools. Feedback from a number of schools following the event indicates the resource has been used.

Commissioned Training - Zoe Lodrick

Following her presentation at the WSCB conference in 2014 Zoe Lodrick was invited to deliver 4 sessions titled "Working with Victims of Sexual Violence" commissioned by GMP in partnership with WSCB. 444 delegates attended, 75% of these completed an evaluation. An evaluation report was completed however several comments referred to Zoe's knowledge and skills in putting that knowledge across and "making complex issues easy to understand and relate to practice" 100% of delegates stated they had better understanding of why victims behave as they do. "It has explained how victims think and form relationships to people and the relevance of those relationships" " mind boggling- it all makes perfect sense now" Many references were made to the use of analogies or metaphors, for example "Evian water" "broken biscuits" . The impact of this is clear and through the use of stories served to link theory to the impact on victims and practice. 98% said their practice would change as a result of the training.

Operation Challenger

47 staff attended training by GMP regarding serious and organised crime. Feedback demonstrated increased understanding of the issues and guidance regarding reporting. The multiagency attendees reported more confidence in reporting to GMP their concerns.

Disability Awareness and Child Sexual Exploitation training to taxi drivers

In partnership with the Licensing department training has been offered to 900 taxi drivers and 750 attended in 2015/16. Although some drivers were resistant and anxious about attending feedback on the day from several of the drivers was positive. Following one of the sessions a driver made a referral to social care about a child. He reported this was a direct result of the training as through the training he was aware of his responsibilities to act on his concerns, knew who to contact and was confident to do this. Further training sessions are planned in 2016/17 until all 1250 drivers are trained. The course was quality assured by an external trainer and was highly recommended. Wigan have led the way across Greater Manchester and the presentation has been shared across the North West.

Development of Training for young people by young people:

Since last year, the WSCB have been working in consultation with young people in Wigan to seek their views on what issues affect them.

A training package has been developed by the training and engagement officer that has been delivered to children and young people and also their parents and carers. Schools are expressing an interest in this being delivered across all year groups. Training was delivered to 3152 children and young people in a variety of settings, mostly schools. Although training has been offered to parents/ carers attendance has been very disappointing.

Training sub group

The training sub group has met regularly throughout the year, combining with WSAB during the year. The terms of reference have been revised and a standardised presentation with agreed slides to be used across all courses has been agreed. The training strategy and plan is being developed. All training packages are to be ratified by the training sub group

Section 8 - Engagement with Children and Young People

Wigan Safeguarding Children Board, through its Communication and Engagement Sub Group, has made significant progression in engaging young people.

Since Wigan Safeguarding Children Board established the post in 2014/2015, the WSCB's Young Person's Engagement Officer has worked proactively in partnership with schools and colleges to increase safeguarding awareness in young people and to ensure that the voice of children and young people is central to Safeguarding Children Board Activity. Additionally, Wigan Council invested in a Young Person's Violence Advocate in 2014 to support young people involved in abusive relationships and this model continues to bring great results in addressing early emerging signs of domestic violence and to support those children affected by violence.

These posts, over 2015 / 2016 have been involved in a wide variety of work with young people:

- Safeguarding & Partnerships presence at Deal in Action days in Wigan to speak to local young people about issues that affect them.
- Being involved in multi-agency events aimed at raising public awareness of Child Sexual Exploitation at sports events such as Wigan Warriors or Wigan Athletic games.
- CSE training sessions for out of school clubs & child minders.
- Barnardo's 'Real Love Rocks' training and resources offered to all schools in the borough free of charge.
- CSE/Healthy Relationships work took place during the 2015/2016 'Perfect Week' projects in two local schools.
- In 2015, Wigan Safeguarding Children Board funded two performances of 'Somebody's Sister, Somebody's Daughter' for young people – this is a drama production that highlights issues of Child Sexual Exploitation. This was offered to all children and adult services staff.
- Workshops with young people and staff in Wigan's colleges around healthy relationships & sexting.
- Work done by Wigan Safeguarding Children Board in children's homes with young people and staff around safe use of social media, sexting and healthy relationships.
- Attendance at community 'Have Your Say' events to raise awareness of Wigan Safeguarding Children Board and our response more locally.
- Review of casework with children and families who have worked with the CSE team.
- WSCB attendance at school parent's evenings to address safeguarding awareness issues with parents.

In 2015/2016, Wigan Children's Trust, in partnership with Wigan Safeguarding Children Board, started a now established pattern of hosting engagement lunches ahead of Board meetings. This has provided a less formal route for young people to engage senior leaders in organisations and has catalysed conversations about how the partnership can improve their experiences in

their parts of the borough. These have included young people raising issues about street lighting, anti-social behaviour, and access to leisure facilities. As an outcome of the engagement sessions there is some co-designed work starting in 2016/2017 around a social media 'App' (application) for young people in the borough that the Local Authority has commissioned.

The young people who have attended the engagement sessions have also provided some valuable insight into how young people experience well-being support in education, and helped the Board identify how the accessibility of emotional and mental health support can be improved in 2016/2017.

Engagement with Professionals

Annual Conference

The 2016 WSCB Annual Conference was attended by over 200 professionals and gave the Board an opportunity to increase awareness around Early Help improvements, key learning from the most recent Serious Case Review published in October 2015, and the impact of Domestic Abuse.

Delegates heard about the impact of unresolved childhood trauma on later parenting from Professor David Shemmings, the routes from trauma to becoming a perpetrator presented by Dr Nichola Graham-Kevan, and salient input from Lesley Penton who is the mother of a son who has a disability on their experiences of how the 'voice of the child' is captured.

Delegates were also given the opportunity to take part in a workshop presented by Aftathought, which posed a series of challenging questions and explored professionals practice around domestic abuse.

Locality Briefings

Throughout the year, the Board held a series of locality briefings ensuring for over 400 professionals across the borough that followed on from the Annual Conference and brought the learning themes to a local practice focus.

Engagement with the Community

Over 2015/2016 Wigan Safeguarding Children Board has developed an increased social media presence through Twitter, and through the Board's Communication and Engagement Sub Group it has developed shared plans and strategy to engage the community through what would be classed as 'single agency' events such as school parent's evenings.

Also over the last year, Wigan Safeguarding Children Board has also continued to develop strong community and voluntary sector engagement through offers of training and safeguarding policy support to several social enterprises and charities.

The central Wigan Safeguarding Board staff have also donated their volunteer days, supported by Wigan Council, to support local initiatives at Haigh Hall and an allotment project.

9. Financial Report

	2014 / 2015 Actual	2015 / 2016 Actual	2016 / 2017 Forecast
Expenditure			
Salaries and Expenses	208,422	147,749	220,000
Professional Fees	25,266	32,785	40,000
Equipment and Supplies	20,990	12,174	15,000
Conferences and Meetings	9,641	21,574	25,000
Marketing and Publicity	2000	9,115	10,000
External Training			20,000
Total Expenditure	266,319	223,397	330,000
Contribution			
Wigan Council	96,956	75,206	75,000
Training Income	114,310	92,470	75,000
Wigan Borough Clinical Commissioning Group	54,000	54,000	54,000
Bridgewater Community Healthcare Trust	5,994	5,994	5,994
5BP NHS Foundation Trust	5,994	5,994	5,994
WWL NHS Foundation Trust	5,994	5,994	5,994
Greater Manchester Police	14,400	14,400	14,400
National Probation Service	1,800	1,800	1,800
Cheshire and Greater Manchester Community Rehabilitation Company	1,800	1,800	1,800
Wigan and Leigh Homes	3,600	3,600	3,600
CAFCASS	540	540	540
Total Income	305,388	261,798	244,122
Transfer to Reserves	39,069	38,401	-85,878
2013 / 2014 Reserves Position	101,054	140,123	178,524
Total Income in Reserve	140,123	178,524	92,646

In 2014/2015, WSCB undertook a review of partner contributions and agreed a formula for contributions. Partners contribute financially and additionally they offer staff time, resources and venues to ensure the training programme is delivered successfully.

During 2015/2016, there were a number of staff vacancies that took some time to fill, leading to a significant underspend on salaries. There are no current vacancies and salaries are expected to be on budget in 2016/2017. Additionally, there is a restructure underway that will review the capacity within the team given the increase demand around case reviews, audits and training.

A number of case reviews are underway and reserves are retained to fund independent chairs.

10. Partner Updates

Bridgewater NHS Community Healthcare Foundation Trust

During this financial year, the Bridgewater Safeguarding Children Team have developed three new safeguarding children guidelines to support staff. The development of the guidelines was in direct response to safeguarding issues identified by the Bridgewater Safeguarding Children Team. These guidelines are in respect of:

- Domestic homicide
- Capturing the voice of the child
- Transition from Children's to Adult Service

During the next financial year, it is already agreed that two additional safeguarding children guidelines will be developed in relation to Female Genital Mutilation and the Mental Capacity Act.

Further to this all the existing safeguarding children guidelines were reviewed in 2015 in response to the publication of *Working Together to Safeguard Children* (HM Government, 2015).

During this financial year the level 3 safeguarding children training has been delivered by WSCB to Bridgewater staff. The Bridgewater Safeguarding Children Team have delivered only a small number of level 3 sessions on behalf of WSCB. Work has been undertaken during this year to bring Bridgewater into line with other Boroughs of the Organisation by planning for the Safeguarding Children Team to deliver level 3 safeguarding training from 01.04.16. The Safeguarding Children Team have worked closely with the WSCB Training Co-Ordinator to ensure that the new Bridgewater level 3 training package meets the requirements of WSCB and the criteria identified in the Intercollegiate Document.

Bridgewater Safeguarding Children Team have undertaken the following audits:

Single agency:

- Audit of flagging of CPP and LAC SystmOne (Electronic Patient Record)
- Audit of routine enquiry for domestic abuse in the Health Visiting Service
- Audit of Review Health Assessments for Children in Care

Joint audits:

- Audit of recording of adults who attend OOH GP service with children (WBCCG and Bridgewater)
- Quality Assurance of DV-RIM (Wigan Council and Bridgewater)

Multiagency

- Children subject to CPP on two or more occasions
- CME audit

The Bridgewater Safeguarding Children Team have also actively contributed to all SCR's, LCR's, LLR's and critical incident panel meetings undertaken during this financial year.

The Safeguarding Children Team have responded to all child deaths in the Wigan Borough and have ensured that WSCB and the Associate Director for Safeguarding/Designated Nurse are briefed of the circumstances of each death whether or not safeguarding issues have been identified.

The Safeguarding Children Team have disseminated issues and information in a variety of ways including:

- At individual and group safeguarding supervision sessions
- Via a local safeguarding newsletter
- Via email as appropriate
- By attending different service team meetings
- Development of new safeguarding children guidelines

The impact of this has been that the Bridgewater Safeguarding Children Team have received a high number of contacts from Bridgewater staff seeking additional reactive safeguarding supervision, advice or guidance. In particular, the WSCB protocol, for bruising and injuries in non-mobile children has been a key area during this financial year which has resulted in the use of the protocol on a number of occasions.

Greater Manchester West NHS Foundation Trust

- GMW has a safeguarding children policy that is updated on a regular basis.
- Given the mandatory requirement report cases of FGM in under 18 year olds, and the complex safeguarding and support implications for service users, GMW has developed guidelines for staff in relation to Female Genital Mutilation
- The Trust has developed a PREVENT policy

Private fostering is included in the 1-day safeguarding children training delivered within GMW where staff are made aware that parents with substance misuse problems and/ or families where there are mental health problems, due to their difficulties - may make arrangements to have their children privately fostered and the requirement to inform the local authority.

All staff have access to the Board's training and there is 87% compliance with level 2 child safeguarding training amongst our specialist service staff. A level 3 training course is currently being developed for all clinical staff

Child Sexual Exploitation has a high priority and it:

- Is included in all the child safeguarding training delivered within the trust and will be developed further in the level 3
- There is an eLearning about CSE available to all staff on the Trust safeguarding page
- We were involved in a serious case review where CSE was a feature (not Wigan) and the lessons learnt have been disseminated across the trust

GMW ensures that learning is disseminated across the organisation

- There is an annual trust safeguarding audit that checks staff awareness of the safeguarding policy, who to speak to about safeguarding concerns, supervision, training etc.
- There is a regular (annual. Bi-annual) audit of admissions of under 18 year olds to adult mental health wards
- The Trust has a joint safeguarding group (leads from all directorates) and lessons learnt from serious incidents; SCR's are discussed and disseminated there. Where relevant and appropriate they are also included in safeguarding training
- Local learning reviews and the lessons learnt are feedback to the relevant staff – the recent list of Wigan learning events have been sent to staff
- Risk issues and safeguarding are discussed weekly in the local Multi-disciplinary meetings within services. Lessons from local incidents are also discussed and disseminated there

The Trust's safeguarding children policy and "Think Child" and "Think Family" guidance all stress the importance of Think family, early help and supporting families at the earliest point possible

Work continues within our substance misuse services to (with service user consent) send letters to health visitors and school nurses to let them know that a parent or carer with a substance misuse problem is in treatment, this is in the spirit of early help and information sharing.

Think family is a thread through the 1-day child safeguarding children training delivered within GMW; this includes the voice of the child in the form of a DVD – of children talking about how their parent's mental health/ substance misuse issues impact on them and what they need to cope and to be safe.

We have appointed to a safeguarding children and adults trainer post (a job share) in response to the need to ensure that all our staff have access to role specific safeguarding training.

CASE STUDY

Case Study- EDIT is a primary care service for young people and their families

- 18-year-old female informed therapist on initial assessment of concerns turning 18 as the contact restrictions of an all edged past perpetrator whom the maternal mother had continued to see meant she felt that they were all at risk.
- The young person was concerned about the welfare of her brother aged 16 and nephew, 2. The father was a major protective factor so no immediate risk but required further involvement from child's service to strengthen the protection plan and review family's safety.
- 13th April - potential safeguarding and vulnerability risks that need further assessment.
- 15th Therapist practitioner completed referral to social care regarding safeguarding issues and this was followed up by practitioner and the relevant children services to inform the ongoing protection plan.
- 19th April – Therapist attended recovery teams MDT with child services who know the family and had strengthened the protection plan to protect the 18-year-old and other children in the property.

Wrightington, Wigan and Leigh NHS Foundation Trust

WWL has an overarching policy relating to Children Safeguarding in operation together with a series of Standard Operating Procedures (SOPs), some of which are listed below. All documents are within review date and are located on the intranet site and accessible to all staff.

- Safeguarding / Child protection Children and Young People Policy
- Local Guidelines for Safeguarding Children (Guidelines Obs. – 54)
- SOP1 –Safeguarding / Child Protection Children and Young People
- SOP2 - procedures relating to “sudden unexpected death”
- SOP3 – hospital discharge procedure for vulnerable children
- SOP4 – management of children, young person or neonates with suspected abuse
- SOP5 – child protection information sharing (CPIS) procedure
- SOP6 – children sexual exploitation prevention
- Domestic Violence policy – awaiting ratification

WWL is committed to training

- The safeguarding children training packages accessed by WWL staff has been completely reviewed and benchmarked against The Intercollegiate Document (2014).
- There has also been a full review of all staff in post and their job role to ensure that all staff have been allocated to the correct level of competency. The Intercollegiate Document (2014).
- The review of competency requirements identified some staff to move from their current level of competency to another to be compliant with job role and the standard.
- All Safeguarding Children Training packages have been reviewed and updated.
- Training packages have been produced in both face to face and e-learning formats.
- A revised Training needs analysis has been produced with an action plan

The Intercollegiate Document (2014) identifies six levels of competence, and gives examples of groups that fall within each (Appendix A). *“All staff working in a health care setting must know what to do if there is a safeguarding (child protection) concern”*.

WWL staff are aligned into levels 1-4

The levels for WWL staff are as follows:

- Level 1: All staff including non-clinical managers and staff working in health care settings;
- Level 2: Minimum level required for non-clinical and clinical staff who have some degree of contact with children and young people and/or parents/carers; (staff working clinically predominantly with adults)
- Level 3: Clinical staff working with children, young people and/or their parents/carers and who could potentially contribute to assessing, planning, intervening and evaluating the needs of a child or young person and parenting capacity where there are safeguarding/child protection concerns. (Staff working clinically predominantly with children).
- Level 4: Named safeguarding professionals;

Intervals:

Level 1 and Level 2 to be completed ONCE every three years.

Level 3 to be completed ONCE every three years with an annual update.

All new starters to WWL receive induction training, which is designed to ensure that all new staff understand and recognise potential risks of abuse and are sign posted to the correct level of training.

WWL staff contribute to WSCB training programme on the Physical Injuries Training programme which was prompted by local SCR's.

WWL has Safeguarding Children Training Needs Analysis and Strategy. Compliance with safeguarding children training is monitored by WWL Safeguarding Committee which informs the trust board. This information is also shared with Wigan Clinical Commissioning Group.

WWL is committed to improving quality and undertakes a range of audits throughout the year.

External audit:

- Mersey Internal Audit Agency (MIAA) commissioned by WWL as part of the 2015/16 internal audit plan MIAA have undertaken a review of WWL's processes for children safeguarding. There is a specific action plan on-going.
- Section 11 audit for WSCB assurance
- WWL safeguarding staff have contributed to multi-agency audits within the locality. For example 'Injuries on non-mobile children' 2015
- Multi-agency case audits
- Safeguarding Communication Audit January 2016

Internal Audit:

- Lampard/Saville a Trust wide Audit in response to Kate Lampard's review of NHS investigations following allegations around Jimmy Saville
- Routine Enquiry into Domestic Abuse for all maternity cases. The recent 2016 audit demonstrates a significant improvement in compliance of questioning. From the 2015 audit a compliance rate of 40% of cases were asked routinely about domestic abuse, changes have been made to the system of routine enquiry including a standardisation of the questions and 'mopping up' opportunity introduced. April 2016 result was 73% of women asked at booking and when followed up following the second opportunity of asking the questions May 2016 100%.
- Impact of disability audit November 2015
- A&E child risk assessment screening tool – on a rolling basis

Domestic abuse

October 2015 - It was identified that WWL found Domestic abuse a challenge to take hold of. Statistically the incidence of domestic abuse in the borough of Wigan is 4 x the national average. Hence WWL were exposed to significant amounts of inpatients and put patients where domestic abuse was a feature.

October 2015 - A trust wide piece of work commenced in with the benchmarking of WWL against the NICE 2014 guidance.

November 2015 - A trust wide committee was introduced including staff from all three hospital sites and a wide range of departments were represented.

January 2016 - Domestic Abuse Awareness Training was introduced, trust wide for staff in any role within the trust.

March 2016 - Domestic abuse was a prominent session at the WWL Professional Practice Conference, with an external keynote speaker.

April 2016 – Having seen the evidence, the safeguarding team have campaigned for a hospital based Independent Violence Advocate (IDVA). Joint working with Wigan Local Authority and Greater Manchester Police has resulted in the first local hospital based IDVA, who commenced working within the hospital April 2016.

Safeguarding Children Training

October and November 2015 - A complete assessment and evaluation has taken place of the safeguarding children training that WWL staff attended. The results of which required all training sessions being accessed required updating. Other issues identified were that staff were unsure which level of training to attend and how frequently. The attendance was a mixture of outside WWL and e-learning through various channels and this was problematic to ensure accurate attendance compliance.

December 2015 – WWL staff level of competency was benchmarked against the Intercollegiate Document for the total staff complement of over 5000 people. The result of the benchmarking exercise was that a significant number of staff had required a different level of training.

January 2016 WWL safeguarding committee very supportive of a new interim training strategy which required new training packages to be produced and staff to be re aligned to their most appropriate level of competency. The safeguarding children training was risk assessed and place on the risk register.

February 2016 new face to face training packages for level 2 and level 3 were produced by the safeguarding children's team and shared with CCG and WSCB staff. The level 3 package includes the physical injuries material.

March 2016 – an external web developer was engaged to produce new e-learning packages for level 1 and level 2 training.

Safeguarding children training will be written and delivered in house for WWL. The training packages will be quality assured by CCG and WSCB. This will allow WWL greater ability to update the packages to include learning from SCR's and Local reviews in a timely manner.

Information is disseminated through the organisation in a number of ways including: Safeguarding Bulletin, Safeguarding supervision sessions, Briefing sessions, Inclusion into WWL training packages. Clinical cabinet meetings, Peer review Meetings, Mandatory training sessions.

CASE STUDY

Concerns highlighted about young women who had assessed in the adult A&E Department; the young woman presented with a small fracture to her spine; explanation given was that this injury was sustained accidentally when she fallen down the stairs. The Staff Nurse who assessed her felt the patient was not being completely truthful about the mechanism of her injury. The Staff Nurse reviewed the patient's history and found she had numerous A&E attendances due to previous physical injuries. The woman had also attended with a serious sexual assault /rape some months previously, but at that time she had left the A&E Department without being assessed or seen by a doctor. The Staff Nurse started to suspect that this injury may be the result of abuse. However, when the nurse made enquiries around Domestic Abuse, the woman denied that she had been assaulted. When asked if she had any children the woman said she had 3 children but had refused to give any details. Therefore, concerns were raised as to the safety of the children and the possibility of them witnessing Domestic Abuse.

Staff Nurse from A&E telephoned the WWL safeguarding team the following day to ask for advice because she was concerned about the situation and wasn't sure how to proceed. She had none of the children's details. The WWL Safeguarding Team contacted the community Safeguarding Team at Bridgewater Health Care, Wigan, to ask if that they could check the patients address on their child health systems and to check if any children living at the address; 3 children, all under the age of 5 years were found to be living at the patient's address. WWL Safeguarding Team then contacted Social care to see if any of the children were an open case or known previously. Social Care had no record of any of the children on their systems. The WWL safeguarding nurse explained the concerns raised and said that there would be an online written referral completed and sent.

The safeguarding team contacted the A&E Staff Nurse back, gave her the children's details and advised her to complete an on line referral to children's social care outlining her concerns and to give them all the details alongside her professional opinion as to her concerns and potential risk to the children. The staff Nurse completed the online referral. This was only possible due to the joint working with Bridgewater safeguarding team.

Following the receipt of the online referral; a social worker contacted the WWL safeguarding team with regards to the information they had received and the concerns highlighted. The Social worker explained that although the information was concerning at this point Social Care were unable to go out to visit the family that day; however, they advised that if the safeguarding team were really concerned then they should contact the police.

The Safeguarding Team contacted Greater Manchester Police and asked if they could undertake a safe and well check on the children and the patient. The Police went out to the home address the same afternoon and reported back to the safeguarding team to say they had completed a safe and well check, and they had some serious concerns about the patient and the children; and that the young woman appeared frightened and was 'visibly shaking' and initially refused to give the police any information; however she eventually disclosed that she was indeed a victim of Domestic Abuse by an ex-partner who was a known offender and who followed her every move. The young woman was afraid of the consequences of speaking out.

The young woman did eventually feel confident enough to disclose that her ex-partner frequently visited the house and she had sustained the current injury to her spine because of a recent physical assault, she also admitted to the sexual assault 5 months previously, when again he had been the perpetrator. She revealed that the children had been present when some of the physical assaults had taken place. The Police officer referred the case to ISAPP to be heard the following day. The Police officer was so concerned that he re-visited the family home later that evening to check all was well.

WWL IDVA made contact with the victim the following day when she was to attend fracture clinic as an outpatient at WWL. The case was then taken up by ISAPP, Social Care and the Police. Safety planning included moving the young woman and her children to a place of safety.

No one agency had all the information to safeguard this young woman and her children but this was achieved through multi-agency working.

Wigan and Leigh Homes work in partnership with Wigan Council in meeting the Council's safeguarding responsibilities.

Specific policies and guidance include,

- Child Sexual Exploitation Guidance
- Professional Boundaries Policy
- Good Practice Guidelines
- Briefing and Practice Guides on latest national guidance
- Thresholds of Need
- Gateway referral procedure
- Abuse and Neglect Guidance
- CSE Exploitation measurement tool

Wigan and Leigh Homes staff identifying any private fostering arrangements would highlight these with Children's social care in order they can be appropriately monitored.

Wigan and Leigh Homes have an ongoing training plan for all staff with safeguarding awareness mandatory and included in all staff inductions and supervision meetings. We have also delivered safeguarding awareness training for our partner contractors, board members and our tenants and residents groups.

We have a culture of continuous learning and improvement in all areas of business and especially safeguarding; there is regular refresher training completed with staff. Wigan and Leigh Homes also participate in corporate safeguarding events e.g. annual safeguarding conference.

Wigan and Leigh Homes are involved in the multi-agency team covering SEAM (Sexually Exploited and Missing from Home).

Wigan and Leigh Homes contribute to all serious case reviews, child death reviews and case reviews.

We use the learning from these reviews to improve our response to safeguarding issues, multi-agency working and to identify risks earlier.

- Any lessons learned are shared with staff as part of our ongoing commitment to safeguarding training and awareness.

Wigan and Leigh Homes are active members of

- Wigan Safeguarding Children's Board
- Wigan Council's Corporate Parenting Board
- Children's Trust Board
- Domestic Abuse Steering Group

Wigan and Leigh Homes also work closely with Gateway, Early Help and Social Care and officers carry out joint assessments with Early Help.

Our Housing Options staff co-ordinate and screen all case conference attendance requests to ensure the most appropriate officer attends.

We have participated in planning for the aftercare pathway.

Our Tenancy Sustainment Team work with some of the most vulnerable tenants often with complex and multiple needs. The primary focus of the team is to assist households to establish and maintain a successful tenancy.

Our Financial Support Team work in conjunction with the main rents Service to support tenants with specialist budgeting and debt advice.

Our Tenancy Enforcement Team work with any cases of anti-social behaviour; these can often involve young people or children. The team are experienced in dealing with such cases and have a focus on prevention and intervention with enforcement only used as a last resort.

In the last 12 months we have introduced a new role of New Tenancy Officer. The focus of this role is to assess whether applicants are tenancy ready and agree action plans to achieve the best possible chance of a sustainable tenancy.

Our Housing Options Team support individuals who may be facing housing difficulties or who may be potentially homeless. Within this team whilst working generically, officers also cover specialist areas including Aftercare, YPAG/Gateway, Early Help and ISAPP.

All teams work with households with children and are trained in identifying and acting on any safeguarding concerns.

Wigan and Leigh Homes supports WSCB business priorities in the following ways.

SEAM

Work closely with Wigan Council on Child Sexual Exploitation and continue to be involved in SEAM (Sexually Exploited and Missing from Home).

Early Help

Wigan and Leigh Homes Housing Options staff sit with the Early Help team on a weekly basis, screen referrals and carry out joint assessments.

Child deaths

Wigan and Leigh Homes contribute to reports where families residing in our accommodation have experienced a child death or Sudden Infant Death Syndrome (SIDS). Any learning from these reviews is shared with staff as part of our ongoing commitment to continuous training and awareness of safeguarding issues.

Young Persons Accommodation Group (YPAG)

Wigan and Leigh Homes work with Wigan's Children's Social Care (CSC) to assist them to deliver their duties under the Children Act 1989 and to co-ordinate services. Over the last 12 months there has been a concentrated focus on assisting with cases

where there is a high cost to the public purse and in several of these cases Wigan and Leigh Homes have provided accommodation and support for cases at a vastly reduced cost.

Wigan Council's Allocations policy

Wigan and Leigh Homes administer Wigan Council's Allocations policy. The policy includes a joint protocol to ensure a smooth transition for care leavers into supported or independent accommodation. In 2015/16 Wigan and Leigh Homes housed 35 care leavers and assisted a further 2 to return to parents.

Domestic Abuse /Integrated Safeguarding and Public Protection (ISAPP)

Wigan and Leigh Homes have an officer seconded to the ISAPP team.

Child Protection Conferences

Wigan and Leigh Homes has a robust process in place to ensure appropriate attendance at child protection conferences.

Place Based Initiative

Wigan and Leigh Homes have a designated officer working on a full time basis with the place based initiative.

Ongoing Commitment

Wigan and Leigh Homes continually strive to improve governance and improve partnership working generally but specifically in relation to safeguarding. We have developed a culture of early intervention, accountability and commitment to safeguarding.

We continue to develop and inform a confident, committed and competent workforce operating consistently and effectively across partnerships to safeguard children and young people.

Wigan and Leigh Homes have assisted with the rehousing of several complex care cases in partnership with children's social care and resulting to major savings to the public purse.

We have also provided 3 'trainer' flats for children's social care to enable young people a smoother transition from care to independent living within a community.

Safeguarding of both adult and children is embedded within the culture of Wigan and Leigh Homes. There is a comprehensive training programme for staff which picks up any good practice locally or nationally, new guidance and any changes in procedures and protocols within Wigan Council or with other partners.

The main challenge currently is reducing resources. Wigan and Leigh Homes have restructured their tenancy services directorate to better align delivery of services with Wigan Council, improving multi agency working, making better use of resources and reducing duplication of

effort. We are committed to the place based initiative with an officer seconded to the initiative.

CASE STUDY

A family with 4 children aged between 2 and 10 were found to be intentionally homeless under homeless legislation and were consequently due to be evicted from their private rented accommodation. Wigan Council approved this intentional decision. Under normal circumstances our duty to the family would have been discharged and they would have only been offered advice and assistance to secure alternative private accommodation.

Significant safeguarding concerns were raised regarding the family and their previous history. These were particularly in relation to the children of the family who were all subject to child protection plans. The family had started to engage with services. The family were trying to access private rented accommodation however, due to their poor credit history and low income they were struggling to secure accommodation. The family had previously lived out of the borough and Children's services were concerned that they may leave and undo all the good work that had been undertaken in getting them to engage. In addition, by engaging with the family it was identified that they had not received all the relevant support, particularly in relation to the children whilst living out of the borough. This could be accessed for them within Wigan. The children were placed within Wigan schools and were responding well. One in particular who suffered with specific behavioural issues was receiving one to one nurturing support.

In liaison with Children's services it was agreed that Wigan and Leigh Homes would rehouse the family subject to them continuing to work with support services and subject to specialist CAMH's and parenting support for the parents. Additional priority for rehousing was awarded to the family and a suitable property identified in conjunction with Social Care.

The family were rehoused into a three bedroom house within traveling distance of the children's schools. They now have secure accommodation, the family are receiving the support they need and the children are attending school regularly.

Children Social Care work in partnership with Wigan Council in meeting the Council's safeguarding responsibilities.

Specific policies and guidance include,

- GM Neglect Strategy (overarching strategy with individual LSCB neglect strategies sit underneath)
- Wigan Neglect Strategy to be ratified
- CSE strategy as part of the innovation project
- New business processes for Liquid logic and GM for missing children & young people

Private Fostering Action plan completed by Principal Manager with lead responsibility for private fostering.

Safeguarding Training

- Social care staff have actively participated in a range of safeguarding training
- Social care Managers have supported in presenting locality briefings and staff have accessed the sessions
- There is bespoke training (days 2 & 3) funded by WSCB for Social Workers – New Approach to Child Protection to be delivered by Professor Shemmings.
- 24x Social Care Managers and Supervisors have undertaken a 6 month accredited training programme in systemic supervision with the Institute of Family Therapy.
- 6x social workers have volunteered to deliver Safeguarding level III training
- Social care Managers deliver Safeguarding training
- The recent Diagnostic peer Review of Social Care indicated that there needs to be a greater focus, including training in respect of the Toxic trio
- Single agency /In house training commissioned for Social Care staff in respect AGE assessments, PAMS (parenting) assessments, critical reflective supervision training
- Child Sexual Exploitation Briefing paper compiled by Principal Manager with lead responsibility for CSE and Practice Manager CSE team.

Audits/Evaluation/Quality Assurance/Performance Management of Safeguarding Practice

- Mandatory practice observations are now incorporated with the supervision, appraisal and CPD of social care staff. There is a rota of peer practice observations across the service.
- There is a continuous programme of case file audits, including contributing and being a key partner agency in multi agency safeguarding audits, implementation of lessons learnt.

Promoting Participation, User Involvement, Impact and Evaluation of complaints relating to safeguarding issues

- Draft agreement between Principal Social Worker and Business Manager or WSCB to promote the voice of the social care practitioner, support learning and service developments.
- Social Care are developing existing processes of service user feedback, for both parents/carers, and children/ young people, to be more user friendly,
- robust, and open to scrutiny to support service improvements and CPD in line with the Assessment & Accreditation of Children and Families Practitioners.
- Social Care are championing greater service user feedback to inform practice standards and service delivery e.g service user feedback forms
- inputted on Liquid Logic and dashboard presentation by quality assurance manager and joint intelligence unit. Improved feedback form for children in respect of their social worker and CYPF worker.

Inspiring Healthy Lifestyles work in partnership with Wigan Council in meeting the Council's safeguarding responsibilities.

Policies and Guidance

- CSE and Female Genital Mutilation guidelines developed following debates and guidelines issued by the WSCB.
- Staff are more aware of the issues facing our service users from ethnic minority groups.

Safeguarding Training

- 728 members of staff have received Inspiring healthy lifestyles mandatory Safeguarding Awareness Training, which is delivered in house by one of our Level 3 qualified Safeguarding Champions.
- 6 Safeguarding Champions have undertaken WSCB level 3 Safeguarding Children and CORE training.

A training matrix has been put together and agreed by champions incorporating all job roles within Inspiring healthy lifestyles. The matrix details all WSCB training and development programme and lists the face to face and E-learning courses relevant to each job role. All staff across the organisation have access to the training.

Child Sexual Exploitation

- Our mandatory training course for all staff across the organisation has been updated to include CSE.
- WSCB Child Sexual Exploitation and Safeguarding Children from Sexual Abuse face to face training courses have been identified for all staff in regular contact or intense irregular contact with children, young people, vulnerable adults and / or parents / carers

Audits/Evaluation/Quality Assurance/Performance Management of Safeguarding Practice

- Section 11 audit completed for our contract in Cannock Chase.
- HICT VCFS Safeguarding Audit Tool completed for Wigan Borough CCG.
- Internal audit completed with all Safeguarding Champions to identify any additional training requirements across all of the sites we manage in Wigan, Cannock Chase and Selby.
- Audit has identified that training has increased the awareness of safeguarding issues amongst employees, increased awareness and confidence in staff of how to respond to a safeguarding concern and how to report concerns.
- This has led to our Safeguarding Lead being contacted by more staff to discuss potential safeguarding concerns and any issues that staff experience. Staff are more confident to come forward and report issues or concerns.
- Central record kept by Safeguarding lead of all reported concerns to monitor concerns that do not reach the threshold of needs, and keep a central record of avenues of support and help available to service users.

- All staff within Inspiring healthy lifestyles understand that they have a duty to report safeguarding concerns. Safeguarding our service users is everyone's responsibility and not just those who work directly with vulnerable groups.
- All complaints and comments in relation to potential safeguarding concerns are brought to the attention of and investigated by the Safeguarding lead or deputy.

Other key safeguarding issues

- We have identified a few issues in relation to referring children in need of support who do not meet the threshold of needs to Gateway services when parental consent is withheld.
- Procedures are updated in line with WSCB procedures as and when required. Priorities and progress are fed to Safeguarding Champions across the organisation.

No issues raised with the board.

- We have identified a few issues in relation to referring children in need of support who do not meet the threshold of needs to Gateway services when parental consent is withheld. I am not sure if the board has any power in this area.

WBCCG – WSCB Annual Report Contribution

The WBCCG Safeguarding Team works in partnership with key stakeholders to monitor the safeguarding arrangements of commissioned health services; to respond to adults and children who have been harmed or are at risk of harm, with the intention of delivering improved outcomes for the most vulnerable

ACHIEVEMENTS:

1) Improved safeguarding assurance validation systems

As part of the annual validation of provider evidence submitted against the safeguarding contractual standards the Safeguarding Team produced formal reports for each NHS Provider.

The reports were entitled 'Validation of Evidence Submitted - NHS Provider Safeguarding Audit Toolkit'. These reports gave an overview of:

- The evidence each Provider presented to WBCCG to demonstrate compliance against the agreed standards;
- The Safeguarding Teams comments following a review of the evidence and the rating which had been given;
- Any actions required by the Provider in order to address any 'AMBER' or 'RED' standards.

The reports were tabled for discussion at the QSSG meetings held with each Provider and have been agreed. These formal reports have helped the Safeguarding Team to further strengthen the existing governance arrangements in relation to this process.

2) Development of GP Safeguarding Assurance Toolkit

The Toolkit aims to provide Practices with a framework for integrating safeguarding children and young people into existing practice systems and processes for delivering primary care

All 63 Practices were sent the 'GP Safeguarding Assurance Toolkit' at the beginning of Quarter 2. Each GP Practice self-assessed themselves as 'Red', 'Amber' or 'Green' against 18 safeguarding standards. The returns from each GP Practice were reviewed by the Named GP Safeguarding Children and comments/guidance provided where it was felt that the evidence did not support the self-assessed score.

In Quarter 4 the CCG safeguarding Team and Quality Team worked in partnership to conduct the 'Primary Care Quality Peer Reviews'. The 'GP Safeguarding Assurance Toolkit' formed part of the 'Quality Peer Review' agenda and provided GP Practices with the opportunity to share good practice and identify areas for improvement in relation to safeguarding. GPs are required to

demonstrate improvement in their GP Safeguarding Assurance Toolkit' as part of quality improvement schemes of work.

3) Establishment of GP Safeguarding Leads Meetings

To further support the launch of the WBCCG GP Safeguarding Assurance Toolkit the WBCCG Safeguarding Team established GP Safeguarding Lead Meetings.

Led by the Named GP Safeguarding Children, the meetings provide a forum for the CCG Safeguarding Team to update GP Safeguarding Leads with local safeguarding information and offer clinical supervision and reflection.

4) Implementation of the Child Protection Information Sharing Project (CP-IS)

The CP-IS project, led by the Health and Social Care Information Centre (HSCIC), aims to improve the way that health and social care services work together across England to protect vulnerable children.

CP-IS focuses on improving the protection of children who have previously been identified as vulnerable by Social Services when they visit the following NHS unscheduled care settings.

The project links the IT systems of NHS unscheduled care to those used by social care child protection teams, so that information can be shared about three specific categories of child:

- Those with a child protection plan;
- Those classed as looked after (i.e. children with full and interim care orders or voluntary care agreements);
- Any pregnant woman whose unborn child has a pre-birth child protection plan.

Wigan Borough was identified as a 'First Wave' early adopter of the CP-IS project and the CP-IS project went 'live' on 02/02/15 at the Acute Trust in the Accident and Emergency Department and Maternity Department.

Implementation of CP-IS in the GP Out of Hours Service and Leigh Walk in Centre has been delayed due to issues with the ability of the clinical IT system to connect to Summary Care Record. HSCIC continue to work with IT Providers to solve this difficulty. The Share to Care Programme Board will oversee the implementation of CP-IS within the Wigan Borough with the assistance of the Assistant Director Safeguarding Children and Looked After Children.

5) Improved Governance in relation to Safeguarding Assurance

The Safeguarding Team are integrated into the Quality Directorate which facilitates the commissioning of safe care with the requisite checks and balances to ensure that local

healthcare provider services meet their responsibilities. Formal monitoring is undertaken through the Quality, Safety and Safeguarding Group (QSSG) meetings.

Contractual Standards for safeguarding require the CCG Safeguarding Team to complete an annual validation of evidence for each Provider. Assurance is required against the NHS Provider Safeguarding Audit Tool to Monitor Standards based on

- Care Quality Commission (CQC) Essential Standards;
- Section 11 of the Children Act 2004;
- Counter terrorism strategy (CONTEST) via the delivery of the PREVENT training;
- Mental Capacity Act and Deprivation of Liberty Safeguards;
- Monitoring of the management of allegations against staff working within healthcare providers.

In 2015/16 the Safeguarding Team have worked to improve the governance in relation to this process by developing a formal report. Each of our three main providers has received a 'Safeguarding Team Report: Validation of Evidence Submitted - NHS Provider Safeguarding Audit Toolkit 2015/16'.

6) Contribution to work of WSCB

The Assistant Director Safeguarding Children/Designated Nurse has significantly contributed to the work of the WSCB in the following ways:

- Chair of the joint WSCB/WSAB Training and Development Sub Group;
- Chair of the WSCB Learning and Improvement Sub Group;
- Representative at the Bolton, Salford and Wigan Tripartite Child Death Overview Panel (CDOP);
- Facilitation of Local Case Reviews;
- Development of a WSCB Serious Case Review methodology and accompanying templates;
- Planning and delivery of multi-agency locality based briefings to front line staff;
- Supported Named Safeguarding Children Nurses and Professionals by providing expert advice, support and clinical supervision;
- Planning and delivery of WSCB Child Sexual Exploitation (CSE) Briefings to multi-agency audiences;
- Delivery of WSCB safeguarding training in relation to neglect, fabricated and induced illness and sexual abuse;
- Leading on, and contributing to, multi-agency audits to review safeguarding practice across the Wigan Borough.

CHALLENGES FOR 2016/17

The WBCCG Safeguarding Team priorities for 2016/17 are to:

- Improve the oversight and governance in relation to performance against safeguarding contractual standards contracts with our smaller 'other' commissioned providers;
- Further develop the GP Safeguarding Lead Meetings and GP Safeguarding Assurance Tool;
- Improve the governance framework for the oversight of statutory responsibilities in relation to Looked After Children;
- Work to address all areas for improvement identified through completion of the NHS England Safeguarding Assurance Toolkit for CCGs;
- Work to address all areas for improvement identified by the Mersey Internal Audit Agency review of CCG Safeguarding Arrangements.

11. Towards 2016 / 2017

Wigan Safeguarding Children Board is dynamic and already progressing against the business plan that will see the next 12 months being transformational in how the board performs its functions for the children and young people of Wigan.

There are several key strategic actions for the Board over 2016 /2017

1. A review of the structures and the synergy between Wigan Safeguarding Children Board and Wigan Safeguarding Adults Board. Co-ordination of SCB and SAB processes has progressed in 2016 to date, and further development of a life course approach to the partnership of the boards will underpin the revised delivery model.
2. The Board has recently appointed a new Chair, Paul Kingston, and a Board Development session will be held in autumn of 2016.
3. Further development of the Child Sexual Exploitation strategy and delivery in Wigan, in line with the ongoing delivery phase of the innovation bid.
4. The Multi Agency Safeguarding Hubs' will continue to evolve over 2016, and the Board is a key forum for the development of the strategy and delivery decisions that will be made.
5. The Communications and Engagement work of the board will continue to develop, looking towards establishing even stronger Voice of the Child activities, active involvement of families in Board work and a commitment to engage even broader with the community and voluntary sector.
6. The Board will review all strategies that sit under the board partner agencies.

Appendix A - Membership of the Board

Job title	Agency	Status
Independent Chair		Full
Interim Director of Children's Services,	Wigan Council	Full
Assistant Director of Targeted Services,	Wigan Council	Advisor to the Board
Service Manager, Partnerships and Safeguarding, WSCB	Wigan Council	Advisor to the Board
Business Manager, WSCB	Wigan Council	Advisor to the Board
Portfolio Holder for Children and Young People	Wigan Council	Full
Lay Member		Full
Lay Member		Full
Chief Officer	Wigan Borough CCG	Full
Director of Quality and Safety	Wigan Borough CCG	Advisor to the Board
Associate Director of Quality, Safety and Safeguarding	Wigan Borough CCG	Advisor to the Board
Assistant Director Safeguarding Children / Designated Nurse	Wigan Borough CCG	Advisor to the Board
Consultant in Public Health	Wigan Council	Advisor to the Board
Designated Doctor for Safeguarding Children	Wigan Borough CCG	Advisor to the Board
Acting Director of Nursing	Wrightington, Wigan and Leigh NHS Foundation Trust	Full
Medical Director	Wrightington, Wigan and Leigh NHS Foundation Trust	Full
Associate Director for Safeguarding for Adults and Children's safeguarding	Bridgewater NHS Foundation Trust	Full
Associate Director of Operations	Bridgewater NHS Foundation	Full

	Trust	
Assistant Director CAMHS	5 Boroughs Partnership	Full
Superintendent	Greater Manchester Police	Full
Community Safety Manager	Greater Manchester Fire and Rescue Service	Full
Primary School Representative	School Representative	Full
Secondary School Representative	School Representative	Full
Service Manager Risk and Compliance	Inspiring Healthy Lifestyles	Full
Assistant Chief Executive,	Manchester Probation Service	Full
Assistant Chief Executive	Greater Manchester and Cheshire Community Rehabilitation Company	Full
Director of Tenancy Service	Wigan and Leigh Homes	Full
CEO	Healthwatch	Full
Regional Manager	CAFCASS	Full
Head of Public Health Commissioning for the GM Health and Social Care Partnership	NHS England	Full
Business Analyst and Co-ordinator, WSCB	Wigan Council	Admin Support
Business Support Officer WSAB	Wigan Council	Deputy for Business Analyst and Co-ordinator, WSCB
Principal Solicitor (Child Care)	Wigan Council	Advisor to the Board
Assistant Director Integration	Wigan Council	Advisor to the Board
Service Manager Enhanced - Services for Schools	Wigan Council	Advisor to the Board
Business Manager, WSAB	Wigan Council	Advisor to the Board
Media Officer	Wigan Council	Advisor to the Board

Local Authority Designated Officer	Wigan Council	Advisor to the Board
Service Manager, Integrated Services	Wigan Council	Advisor to the Board
ASB Manager	Wigan Council	Observer
Case Review Support Officer WSCB	Wigan Council	Admin Support